

On Line With...

Haviland Telephone Company, Inc.

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HAVILAND TELEPHONE COMPANY

106 N. Main, Haviland

620-862-5211 or 800-339-8052

Gene Morris, President

Haviland Office

Mark Wade, General Manager

Millie Hannan, Customer Service

Stacey Hosheit, Customer Service

Sandy Erwin, Billing Coordinator

Kay Lewis, Data Processor

Kristina Steinle, Administrative Assistant

Dwight Smitherman, C. O. Supervisor

Alvin DeGarmo, Construction Supervisor

Bobby Long, Technician

Jay Adams, Technician

Steve Davis, Operations Accountant

Sue Leppert, Accountant Asst.

Georgianna Nusz, Director of PR,

Marketing and Economic Development

Conway Springs Office

211 W. Spring

620-456-2211 or 800-287-7905

Danny King, Outside Plant Supervisor

Brent Swingle, Central Office Technician

Vesta Charbonneau, Customer Service

LaDonna Erker, Customer Service

Blain Barnes, Technician

Dan Bender, Technician

BUSINESS HOURS

8:00 am to 5:00 pm Monday-Friday

Office Closed Saturday and Sunday

www.havilandtelco.com

For service after hours call:

Haviland Office, 800-339-8052

or Conway Springs, 800-287-7905

Haviland Internet Help Desk Hours:

Monday thru Friday - 8 a.m. to 7 p.m.

Sat. 1 p.m. - 5:00 p.m. & Sun. Office Closed

1.866.704.4268

Haviland Telephone Company offers great Long Distance rates!

Call today for our 7-cent a minute rate!

Choose a plan that is right for you:

7-cent a minute with a \$7.95 monthly charge

10-cent a minute with a \$1.95 monthly charge

12-cent a minute with no monthly charge

Choose your LOCAL Long Distance provider and enjoy these benefits:

Local customer care

One bill

24 – hour a day calling

Personal calling cards

Personal 800 numbers

Free to switch



DSL Broadband Service

DSL Speeds have increased...We have increased the speed of our DSL to 1 Meg Service. 4 x faster and without increasing the subscriber cost. Get Internet at it's best! This speed simply isn't possible with dial-up. Call today for more details.

Choose 1 Meg Service at \$49.95 per month and enjoy these benefits:

5 e-mail accounts

5MB of personal web space

High-speed Internet access

Free spam and virus filtering

Help desk service

Call Feature of the Month

Call Waiting

It will greatly reduce missed calls due to a busy phone!

Call Waiting \$1.00 If you have an incoming call while you're already on the line, the Call Waiting feature will alert you. You may then put the first party on hold while you catch your second call. It will greatly reduce missed calls due to a busy phone! Call our offices at 800-339-8052 or 800-287-7905 for details!

You Can Control Telephone Calls From Solicitors

The National Do Not Call Registry, managed by the Federal Trade Commission (FTC) the nation's consumer protection agency, gives you an opportunity to limit the telemarketing calls you receive. After you place your telephone number on the Registry, most telemarketers will be required to remove your number from their call lists and may not call you. However, you may still receive calls from political organizations, charities, telephone surveyors, or companies with which you have an existing business relationship.

You can register by calling toll-free, 1-888-382-1222 (TTY 1-866-290-4236), from the number you wish to register. You may also go to www.donotcall.gov if you have a working e-mail address. Registration is free. You can read more about the national Do Not Call Registry at the FTC (www.ftc.gov) or the Federal Communications Commission, Consumer Bureau (www.fcc.gov/cib).

Protect your Inbox with Postini

As a Haviland Telephone Company Internet customer, you have access to a tool that will protect your computer from receiving unwanted e-mail - including spam and virus e-mail.

This service is called **Postini**, the service traps the unwanted e-mail in your message center BEFORE it is delivered to your inbox. You can then view the messages in your message center and either accept or delete them immediately. This system uses the McAfee virus protection service so not only are spam and virus e-mails not delivered, it also scans for new viruses. Plus, you can also customize your settings to include a safe list of those e-mail addresses you will always accept, and block list of unwanted e-mail addresses.

All of this at no extra charge to you!!

Your Internet account has been activated with this **Postini** protection with certain default settings. We recommend you go through and customize this protection the way you want it. You can even turn it off if you'd like.

For more information on **Postini** or to customize your protection, go to our website at www.havilandtelco.com and click on Postini. Enter the user name and password of your HTC Internet account and follow the easy steps.

Directory Update for August 2005

Max D. and Thelma Liggett Phone (620) 548-2249
RR1 Box 25 Greensburg

Comments from our Customers

Haviland Telephone Company,
Thank you very much for again sponsoring the ice cream social at the Kiowa County Fair. It really was a hit this year with the temperature as hot as it was. Your support towards our 4-H members is greatly appreciated. Thanks again for all you do.

Sincerely,
Kathy Senst
Kiowa 4-H Fair Board

1-800-DIG-SAFE
Call Kansas One Call
before digging...even
for something simple.
Don't make your project
more expensive then
it needs to be....call
Kansas One Call
at 1-800-334-7233

September 11

Attack on America Anniversary -
In memory of those who suffered and perished when on September 11, 2001, terrorist hijacked four planes-piloting two of them into the World Trade Center's Twin Towers in New York City and one into the Pentagon. On the fourth plane, passengers appeared to have tried to overcome the terrorists....that plane crashed in western Pennsylvania. Where were you that September Day? Please remember those who serve and protect our freedom!

Haviland Telephone Company has been serving the people of South Central Kansas with a high level of service for over fifty years. Conway Springs, Argonia, Norwich, Riverdale, Coats, Cullison, Haviland, Wilmore, Mullinville, Nashville, Isabel and Sawyer residents have learned to depend on Haviland Telephone Company. With local service, Caller ID, Long Distance, Internet, and now DSL, our customers have learned to depend on us.
Haviland Telephone Company.... a neighborhood company, helping the communities we serve prosper.