



# ON LINE WITH...

A Publication of Haviland Telephone Company, INC.

Vol. 12 Issue 9 September 2010

## Take Full Advantage of HTC's Services

Haviland Telephone Company is not just your local phone company. We also offer high speed DSL, long distance and a range of call features to suit your needs. And the best part? It all comes on one monthly bill.

HTC offers 3 speeds of DSL with phone service. DSL comes in through your phone line, but does not tie up your phone. You can talk and make phone calls and be online simultaneously. Our Basic DSL is a 768k speed. The service includes one free email account, free Postini spam service, and 5Mb of personal web space. Our Standard 6MEG and Premium 12MEG services include 5 free email accounts, free Postini spam service and 5Mb of personal web space. A 12 month contract must be signed and there is a one-time fee of \$99 for initial setup (\$49.50 for a modem and \$49.50 for installation).

We also have two DSL services without phone. Our Standard 6MEG and Premium 12MEG DATA ONLY services also include 5 free email accounts, free Postini spam service and 5Mb of personal web space. A 12 month contract must be signed and there is a one-time fee of \$99 for initial setup as well (again, \$49.50 for a modem and \$49.50 for installation).

HTC offers 3 long distance plans. Our lowest plan is a 12 cent plan with no monthly fee; all calls are 12 cents/minute. Then we have a 10 cent plan that is \$1.95/month; any calls made are an additional 10 cents/minute. Finally, we have a 7 cent plan. It is \$7.95/month; any calls made are just 7 cents/minute in addition to the monthly fee. A deposit may be required with any of our long distance plans. If you have questions about which plan best fits your calling needs, feel free to call one of our customer service representatives.

Caller ID, call waiting, call forwarding and distinctive ring are just some of the many call features we have available. Whether you want to know who's calling before you answer the phone, accept calls while on another call, or receive calls even while you're away from your phone, we've got the features you need to make this all possible. Let us help customize your phone to suit your needs.

HTC has recently made available a free voicemail package. It's great for anyone who needs the convenience of being able to check their messages from anywhere, or just wants a reliable messaging service they can count on. The voicemail package includes 12 minutes of storage, call forwarding, call forward busy, and stutter dial tone when you have a message. It also works with phones that have a message indicator light.

For more information on any of our services, visit [www.havilandtelco.com](http://www.havilandtelco.com) or call or stop by one of our offices today!



### Haviland Telephone Company

Gene Morris ~ President

#### Haviland Office

104 N Main, Haviland

620.862.5211 or 800.339.8052

Mark Wade ~ General Manager

Jayne Thompson ~ Admin. Assistant

Millie Hannan ~ Customer Service

Jayci Arredondo ~ Customer Service

Sandy Erwin ~ Billing Coordinator

Kay Lewis ~ Data Processor

Dwight Smitherman ~ C.O. Supervisor

Bobby Long ~ Technician

Steve Lewis ~ Technician

Ryan Oren ~ Technician

Sabrina Freeman ~ Plant Secretary

Lori Larsh ~ Accounting Manager

Sue Leppert ~ Accounting Assistant

#### Conway Springs Office

211 W. Spring

620.456.2211 or 800.287.7905

Vesta Charbonneau ~ Customer Service

LaDonna Erker ~ Customer Service

Brent Swingle ~ C.O. Technician

Dan King ~ Plant Supervisor

Don Phillips ~ Technician

Dan Bender ~ Technician

#### Office Hours:

Monday ~ Friday 8:00AM~5:00PM

Office Closed Saturday, Sunday and Holidays

[www.havilandtelco.com](http://www.havilandtelco.com)

#### For Service After Hours Call:

Haviland Office ~ 800.339.8052

Conway Springs ~ 800.287.7905

Our offices will  
be closed  
Monday  
September 6th



In observance of Labor Day.

# For Your Information:

## Copyright Infringement

Copyright owners take alleged infringements seriously. Since we are an Internet provider, we occasionally get notified by a copyright owner that one of our customers is transmitting an illegal copy of a movie. Please, note that our Acceptable Use Policy explicitly prohibits illegal activity. The copyright owner could subpoena your name and address, as well as proof that you were the customer sending or receiving protected material. If illegal copies of materials are suspected to reside on your computer, the copyright owner could obtain a search warrant to have the computer seized. Do you really want to risk this to save the price of a DVD? Keep in mind, if you are downloading a movie, TV show, music, book or games that you did not pay for, more than likely it is an illegal download.

## Universal Service Funds

Our customers pay only a fraction of the cost to implement and maintain the network that makes local calling, 911, in-coming and out-going long distance calls, and high-speed Internet possible. The Federal Universal Service Fund and the Kansas Universal Service Fund draw money from other phone customers to help provide these services in areas where it isn't economical to provide these services based only on local customer revenues. Costs are higher in rural areas mostly because of 1) large distances from switching equipment to customers, and 2) very low population density. Generally, more urban areas in Kansas support our services, and more populated states support Kansas. Phone bills would run over \$100 per month higher without these programs.

## HTC Equipment

Haviland Telephone Company would like to remind its customers that cabinets and peds located in our rural areas are property of HTC. We would ask that you not use this equipment for any purpose. Tampering with the cabinets or peds can cause interference of rural phone service.

## Fun Facts: Some Dates In American History...

**September 16, 1620** - The *Mayflower* ship departed from England, bound for America with 102 passengers and a small crew. The ship weathered dangerous Atlantic storms and reached Provincetown, Massachusetts on November 21st. The Pilgrims disembarked at Plymouth on December 26th.

**September 2, 1752** - The British ended their use of the Julian calendar, switching instead to the Gregorian calendar, resulting in a major adjustment as Wednesday, September 2, was followed by Thursday, September 14. The correction resulted in rioting by people who felt cheated and demanded the missing eleven days back.

**September 17, 1787** - The United States Constitution was signed.

**September 24, 1791** - The Bill of Rights passed in US House of Representatives. The next day, September 25, 1791, it passed in the US Senate.

	6	5			9			3
2		9		3			1	
4	1		6	7				
			1		8			2
	2						3	
6			3		7			
				6	3		7	5
	7			5		3		1
3			7			2	4	

## Sudoku Challenge

Using numbers 1-9 fill in the blank spaces so that each row and column have one of each digit. Each 3x3 square must also contain numbers 1-9. For Answers to this puzzle, visit [www.havilandtelco.com](http://www.havilandtelco.com).

## FUN TIMES

See if you can solve these puzzles. Each one represents a word or phrase. For example, the answer to this puzzle

STA4NCE

is: 4 IN STANCE: For Instance. Good Luck!

1.

L  
O  
V  
E

JOBINJOB

2.

3.

M1LLION

o\_er\_t\_o\_

4.

5.

1. glance  
2.  
3. glance  
4. glance  
5. glance

dom

6.