



On Line With...

Haviland Telephone Company

A Publication of Haviland Telephone Company, INC.

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Haviland Telephone Company

Gene Morris ~ President

Haviland Office

104 N. Main, Haviland
620.862.5211 or 800.339.8052

Mark Wade ~ General Manager
Jayne Thompson ~ Administrative Assistant
Millie Hannan ~ Customer Service
Jayci Arredondo ~ Customer Service
Sandy Erwin ~ Billing Coordinator
Kay Lewis ~ Data Processor
Dwight Smitherman ~ C.O. Supervisor
Alvin Degarmo ~ Construction Supervisor
Bobby Long ~ Technician
Steve Lewis ~ Technician
Ryan Oren ~ Technician
Sabrina Freeman ~ Plant Secretary
Lori Larsh ~ Accounting Manager
Sue Leppert ~ Accounting Assistant

Conway Springs Office

211 W. Spring
620.456.2211 or 800.287.7905

Vesta Charbonneau ~ Customer Service
LaDonna Erker ~ Customer Service
Brent Swingle ~ C.O. Technician
Dan King ~ Plant Supervisor
Don Phillips ~ Technician
Dan Bender ~ Technician

Business Hours

8:00 AM ~ 5:00 PM Monday ~ Friday
Office Closed Saturday & Sunday
www.havilandtelco.com

For Service After Hours Call:

Haviland Office ~ 800.339.8052
Conway Springs ~ 800.287.7905

Haviland Internet Help Desk Hours

7:00 AM ~ 10:00 PM Monday ~ Friday
7:00 AM ~ 9:00 PM Saturday & Sunday
1.866.704.4268



Haviland Telephone Turns 60



From left to right: Haviland Office in Haviland, Charles Ellis 1969, Conway Springs Office, Conway Springs

In August, Haviland Telephone Company celebrated its 60th birthday. When Howard and Eva Ellis bought what is now Haviland Telephone Company in 1949, lead covered cable was used and the switchboard and business offices were located in the home. Party lines were still popular and cost \$1.25/month while a private line cost \$1.50/month. In all, HTC had only 285 company-owned and 21 farmer-owned phones. Many things have changed and improved over the last 6 decades including equipment, office locations, services and owners.

Service took a turn for the better in 1952 when the Rural Electrification Administration (REA) approved a loan for rebuilding and improving phone service in the Haviland Exchange. Through this loan, dial service became a reality in 1954 and switchboard operators were no longer needed. In 1959, HTC Inc. bought the Sedgwick Telephone Company, expanding its boundaries to include our four east exchanges: Conway Springs, Norwich, Argonia and Riverdale.

Haviland Telephone Company's office has moved only 3 times in the last 60 years. The switchboard and business office was originally located

in the home of Howard and Eva Ellis before being moved in 1951 to the building where the present Central Dial Office is. In 1956, the business office was relocated to a building on the west side of Main street where it stayed for 50 years. The Haviland office moved once more in 2006, after completely renovating the vacant building on the corner. This office is located right next door to the previous office.

Haviland Telephone Company has always strived to offer the best, most up-to-date services available. To help attain these goals, the old lead covered cables, were converted to copper cables, and eventually to fiber optic cable. Calling features such as caller ID, call waiting, call forwarding and more, as well as internet services have been made available to everyone in our area.

The Ellis family owned HTC for 42 years before selling it to Universal Service Corp. of Irving Texas in 1991. In 1994, just three years later The Lynch Corporation acquired Haviland Telephone. In 2007, The Lynch Corporation became LICT. Even with different owners, the name, integrity and goals of Haviland Telephone Company have remained the same for 60 years now.

HTC Welcomes New Employee

We are pleased to announce that Lori Larsh has joined our staff at the Haviland Office. Lori, a Haviland native, has filled the Accounting Manager position. She and husband Steve have two sons and two daughters.



HTC Equipment

Haviland Telephone Company would like to remind its customers that cabinets and peds located in our rural areas are property of HTC. We would ask that you not use this equipment for any purpose. Tampering with the cabinets or peds can cause interference of rural phone service.

Universal Service Funds:

Our customers pay only a fraction of the cost to implement and maintain the network that makes local calling, 911, in-coming and out-going long distance calls, and high-speed DSL possible. The FUSF and KUSF draw money from other phone customers to help provide these services at a reasonable cost to rural areas. Costs are higher in rural areas mostly due to 1) large distances from equipment to customers, and 2) very low population density. Phone bills would run over \$100 per month or higher for basic, local only service without these programs.

Copyright Infringement:

Copyright owners take alleged infringements seriously. Since we are an Internet provider, we occasionally get notified by a copyright owner that one of our customers is transmitting an illegal copy of a movie. Please, note that our Acceptable Use Policy explicitly prohibits illegal activity. The copyright owner could subpoena your name and address, as well as proof that you were the customer sending or receiving protected material. If illegal copies of material are suspected to reside on your computer, the copyright owner could obtain a search warrant to have it seized. Do you really want to risk this to save the price of a DVD?

Just a Reminder:

Bills are due on the 15th of each month. We pre-bill each month. This means the bill you receive around the first of September is for services for the month of September, with the exception of toll calls. Toll charges usually show up on your bill about 1 month behind.

Some 'Sites to See'

www.usatoday.com - Online News
www.amazon.com - Shopping Online
www.4-h.org - 4-H Information
www.playbill.com - Everything Broadway

Just For Fun!!!

A little boy was in a relative's wedding. As he was coming down the aisle, he would take two steps, stop, and turn to the crowd. While facing the crowd, he would put his hands up like claws and roar. So it went, step, step, ROAR, step, step, ROAR, all the way down the aisle. As you can imagine, the crowd was near tears from laughing so hard by the time he reached the pulpit. When asked what he was doing, the child sniffed and said, "I was being the Ring Bear."

After losing another tooth, young-old Timmy became more curious about the mysterious tooth fairy. Finally putting two and two together, he came right out and asked his mother, "Mom, are you the tooth fairy?" Assuming he was old enough to hear the truth, she replied, "Yes Timmy, I am." Timmy seemed to take this news quite well. But as he headed for the door, he slowly turned back toward his mother with a curious look on his face and said, "Wait a minute mom. How do you get into the other kids' houses?"

A Sunday school teacher was discussing the Ten Commandments with her five and six year olds. After explaining the commandment to "Honor thy father and thy mother," she asked, "Is there a commandment that teaches us how to treat our brothers and sisters?" Without missing a beat, one little boy answered, "Thou shall not kill."

Mrs. Jones, mother of two, was observing her children playing in the snow. She called the oldest one inside to speak to him. "Bobby, I told you to share your toys with your brother." "I am sharing, Mom. He plays with the sled going up the hill, and I play with it going down."

We have increased our basic DSL speed from 384k to 768k. This is twice the speed for the same low cost

DSL Services at Haviland Telephone

Basic DSL - 768k Speed - \$29.95/mo

Standard DSL - 6Meg Speed - \$49.95/mo

Premium DSL - 12Meg Speed - \$59.95/mo

These services are available with Haviland Telephone landline phone service. There are one time fees of \$49.50 for modem purchase and \$49.50 installation to get started. Also, each of these services come with a 1 year contract. If DSL is disconnected for any reason within the first 12 months, a \$99 early termination fee applies.

DSL w/o Phone - 6Meg Speed - \$69.95/mo

This service is available in our service area if you do not have or want a landline phone. There are one time fees of \$49.50 for modem purchase and \$49.50 installation to get started. Also, this service comes with a 1 year contract. If DSL is disconnected for any reason within the first 12 months, a \$292 early termination fee applies.