



On Line With...

Haviland Telephone Company

A Publication of Haviland Telephone Company, INC.

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## Haviland Telephone Company

Gene Morris ~ President

### Haviland Office

104 N. Main, Haviland  
620.862.5211 or 800.339.8052

Mark Wade ~ General Manager  
Jayne Thompson ~ Administrative Assistant  
Millie Hannan ~ Customer Service  
Jacyi Arredondo ~ Customer Service  
Sandy Erwin ~ Billing Coordinator  
Kay Lewis ~ Data Processor  
Dwight Smitherman ~ C.O. Supervisor  
Alvin Degarmo ~ Construction Supervisor  
Bobby Long ~ Technician  
Steve Lewis ~ Technician  
Ryan Oren ~ Technician  
Sabrina Freeman ~ Plant Secretary  
Lori Larsh ~ Accounting Manager  
Sue Leppert ~ Accounting Assistant

### Conway Springs Office

211 W. Spring  
620.456.2211 or 800.287.7905

Vesta Charbonneau ~ Customer Service  
LaDonna Erker ~ Customer Service  
Brent Swingle ~ C.O. Technician  
Dan King ~ Plant Supervisor  
Don Phillips ~ Technician  
Dan Bender ~ Technician

### Business Hours

8:00 AM ~ 5:00 PM Monday ~ Friday  
Office Closed Saturday & Sunday  
www.havilandtelco.com

### For Service After Hours Call:

Haviland Office ~ 800.339.8052  
Conway Springs ~ 800.287.7905

### Haviland Internet Help Desk Hours

7:00 AM ~ 10:00 PM Monday ~ Friday  
7:00 AM ~ 9:00 PM Saturday & Sunday  
1.866.704.4268

Happy Turkey-Day!



# Lifeline/Link Up

Kansas Lifeline is a government program that offers qualified low income households a discount on their monthly local telephone bill. The Link Up America program helps households reduce the initial cost of setting up service by helping pay for activation fees. It does not, however, cover any of the cost of wiring inside your home. You are eligible for Link Up if you qualify for Lifeline. Currently, the Lifeline discount totals \$17.77 per month.

You are eligible for Lifeline if your total income is at or below 150% of the federal poverty level (see table below) or if you receive any of the following: Food Stamps, Medicaid, Federal Public Housing Assistance, General Assistance for Needy Families, Head Start (only those meeting its income qualifying standard), Free School Lunch Program.

You will be asked to provide proof of eligibility and to submit a form

signed under penalty of perjury that you receive benefits from, or a copy of any dated document which verifies your participation in one of the qualifying programs. Proof of total household income will be required for income based qualification. Your Lifeline benefits will take effect when eligibility is received.

Please keep in mind that being a Lifeline or Link Up customer does not protect you from being disconnected if you fail to pay your bill. Link Up only helps pay for the initial set up of service; if your phone is disconnected for non-pay, Link Up will not pay any portion of getting it reconnected. The discounts cannot be applied to an outstanding balance owed to your phone company. Lifeline can only be applied to ONE telephone per household.

For more information, or to see if you qualify, please call one of our offices in Haviland 800-339-8052 or Conway Springs 800-287-7905.

## 2009 Federal Poverty Guidelines

Family Size	Maximum Income
1	\$16,245
2	\$21,855
3	\$27,456
4	\$33,075
5	\$38,685
6	\$44,295
7	\$49,905
8	\$55,515
Each Additional:	\$5,610

If you receive assistance from any of these programs, you may qualify for Lifeline.

- \*Federal Public Housing Assistance
- \*Medicaid
- \*Low-Income Home Energy Assistance
- \*United Tribes Food Distribution
- \*BIA General Assistance
- \*General Assistance
- \*Supplemental Security Income (SSI)
- \*Temporary Assistance for Needy Families
- \*Administered Temporary Assistance for Needy Families
- \*Head Start (only those meeting its income qualifying standard)
- \*Free School Lunch Program

Sign up for DSL and take **ADVANTAGE**  
of our **LIMITED TIME OFFER.**  
We've **NEVER** had an offer this good!!!

# Just For Fun!

Tommy and Billy were discussing the their latest turkey shoot. Tommy said emphatically to Billy: 'I am never going to take my wife Laura shooting with me EVER again!'

'That bad, eh?' inquired Billy.

'Yeah! Laura did everything wrong. She chattered too much, constantly disturbed the under growth, loaded the wrong gauge shot in the gun, used the wrong luring whistles and worst of all,' bellowed Tommy, 'she shot more turkeys than me!'

Jolene was only 8 and lived with her parents and brother in the country. Consequently they did not often have visitors from the city. One day Jolene's mother said that Father was bringing two guests home for Thanksgiving dinner.

After they had enjoyed the turkey, Jolene went to the kitchen to help her mother with serving the pie. She proudly brought in the first piece of pumpkin pie and gave it to her father. He then passed the plate to a guest. When Jolene came in with the second piece and gave it to her father, he again gave it to a guest.

This was too much for Little Jolene, who blurted out, 'It's no use, Daddy. The pieces are all the same size.'

## 1 YEAR PACKAGE

Free Professional Installation  
Free Modem with Wireless Access  
Free 1st Month DSL Service

*Customize your  
Plan!!!*

## Choose a Package...

## 2 YEAR **ADVANTAGE** PACKAGE

Free Professional Installation  
Free Modem with Wireless Access  
Free 1st Month DSL Service  
\$.07/min. Unlimited Long Distance  
Calling

## 3 YEAR **ADVANTAGE PLUS** PACKAGE

Free Professional Installation  
Free Modem with Wireless Access  
Free 1st Month DSL Service  
100 Minutes FREE Long  
Distance/Month  
Additional minutes just \$.07 each  
FREE Caller ID  
FREE Call Waiting on Caller ID

## ...Then Choose a Speed

Basic DSL-\$29.95/month  
768k down  
256k up  
1 email account

Standard DSL-\$49.95/month  
6 Meg down  
1 Meg up  
5 email accounts

Premium DSL-\$59.95/month  
12 Meg down  
1 Meg up  
5 email accounts

Offer valid thru  
December 15th, 2009  
**ONLY, CALL TODAY!**

## Just a Reminder:

Bills are due on the 15th of each month. We pre-bill each month. This means the bill you receive around the first of November is for services for the month of November, with the exception of toll calls. Toll charges usually show up on your bill about 1 month behind.

## Some 'Sites to See'

www.target.com- Online Store  
www.kohls.com - Department Store  
www.bestbuy.com - Electronics & More  
www.bathandbodyworks.com - Online Store



# Be Thankful This Holiday Season!