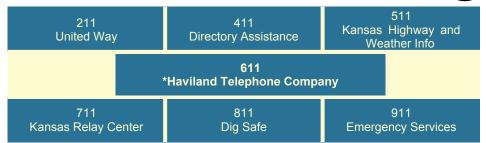


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Abbreviated Dialing



into your local service provider by dialing only 3 numbers? Abbreviat- through partnerships with schools. ed dialing codes are short 3 digit numbers that allow access to special services. While 4-1-1 and 9-1-1 can be dialed from nearly anywhere to connect you to Directory Assistance and Emergency Services respectively, other short codes for dialing vary from place to place. Keep reading for information on which abbreviated dialing codes work within the Haviland Telephone Company (HTC) service area.

Dialing 2-1-1 from your landline phone will connect you with a local chapter of United Way located in either Dodge City or Wichita. By contacting United Way you can find help for mentoring, after-school programs, senior care, counseling, food pantries, disability services and more. You can also find organizations to volunteer for, donate or ad- construction detours and travel vocate.

United Way of America is based in Alexandria Virginia and works with nearly 1,300 local United Way offices throughout the country. The focus of United Way is identifying and resolving pressing community

Did you know that you can call issues, as well as making measurable changes in the communities government agencies, businesses, organized labor, financial institutions, community development corporations. voluntary and neighborhood associations, the faith community and others.

> The abbreviated dialing number for Directory Assistance is 4-1-1. Directory Assistance can find specific phone numbers and addresses for businesses and residences. Unpublished numbers and addresses are not available through the Directory Assistance. Also, there are charges for placing a call to Directory Assistance. Usually, the charge is \$.50 per call. These charges are billed on your local phone bill.

> By dialing 5-1-1 from any landline or wireless phone in Kansas you can learn about road conditions. weather information for the Kansas turnpike and any Interstate, US or state highway in Kansas and Nebraska. 5-1-1 should not be confused with 9-1-1. Any situation requiring police or highway patrol, fire department, ambulance or other



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www.havilandtelco.com For Service After Hours Call:

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emergency services must be directed to 9-1-1.

Haviland Telephone Company can be reached by dialing 6-1-1 on your landline phone. You can use this number to contact us to make changes to your account, report phone troubles or with any questions or inquiries you might have. Dialing 6-1-1 from most cell phones will direct you to your cell phone provider. Usually you can pay your bill, get usage information or speak to a customer service representative.

The abbreviated dialing number for the Kansas Relay Center is 7-1-1. The Kansas Relay Center is a communication service that connects people who are deaf, hard of hearing or speech disabled that may use specialized telephone equipment to people who use standard telephones. An op-

erator assists with the call, relaying typed and spoken messages from one user to the other.

Dig Safe's abbreviated dialing number is 8-1-1. By contacting Dig Safe you can request to have underground lines marked before starting a digging project. Companies with buried lines must have a ticket from Dig Safe before doing any locating.

Probably the most recognized abbreviated dialing number is 9-1-1. 9-1-1 should be used only in emergencies when police, fire department or an ambulance is needed. 9-1-1 should NOT be called for information, to report power outages, pay a ticket or for pet emergencies.

These services can be accessed using your landline phone. If you have any questions or comments please contact our office at 6-1-1.

FREE Basic Voicemail Package

We have a new voicemail package featuring:

Call Forward AND Call Forward Busy Features
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Sutter Dial Tone when you have a message
12 Minutes of storage.

This package is FREE with any basic phone service. Call one of our offices with any questions or to get your free voicemail package TODAY!

Now Accepting: Discover Card!

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Company is pleased to
announce that we now
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payments in addition to
Visa and Mastercard.
You can use your card
online, call or stop by the
Haviland Office.

There is no fee to pay your bill by credit card. Sign up for recurring credit card payments to have your bill automatically paid each month.

Congratulations to the Graduating Class of 2010!

4 6 1 9 7 1 5 4 7 8 3 8 5 2 1 8 1 6 4 5 9 9 8 5 5 6

Sudoku Challenge Using numbers 1-9 fill in the blank spaces

so that each row and column have one of each digit. Each 3x3 square must also contain numbers 1-9. For Answers to this puzzle, visit www.havilandtelco.com.

FUNTIMES

Exercise your brain! See if you can solve these riddles. For the answers, visit www.havilandtelco.com and go to the 'NEWSLETTER' page.

- 1. A man is condemned to death. He is given the choice of entering one of 3 rooms. The first room has a raging fire, the second is full of assassins and the third is full of lions who haven't eaten for 3 years. Which room is the safest to enter?
- 2. If your sock drawer has 6 black socks, 4 brown socks, 8 white socks and 2 tan socks, how many socks would you have to pull out in the dark to be sure you had a matching pair?
- 3. A beggar's brother died but the man who died had no brother. How could this be?

- 4. Samuel was out for a walk when it started to rain. He did not have an umbrella and he wasn't wearing a hat. His clothes were soaked yet not a single hair on his head got wet. How is this possible?
- 5. The 22nd and 24th presidents of the United States of America had the same parents but were not brothers. How can this be possible?
- 6. How many 1 foot by 1 foot bricks would it take to complete a building that's 20 feet long on all four sides and 20 feet high?
- 7. The rungs of a 10 foot ladder attached to a ship are 1 foot apart. If the water is rising at the rate of one foot an hour, how long will it take until the water covers the entire ladder?
- 8. What gets wetter and wetter the more it dries?

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