



On Line With... **Haviland Telephone Company**

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Haviland Telephone Company

Gene Morris ~ President

Haviland Office

104 N. Main, Haviland
620.862.5211 or 800.339.8052

Mark Wade ~ General Manager
Jayne Thompson ~ Administrative Assistant
Millie Hannan ~ Customer Service
Jayci Arredondo ~ Customer Service
Sandy Erwin ~ Billing Coordinator
Kay Lewis ~ Data Processor
Dwight Smitherman ~ C.O. Supervisor
Alvin Degarmo ~ Construction Supervisor
Bobby Long ~ Technician
Steve Lewis ~ Technician
Ryan Oren ~ Technician
Sabrina Freeman ~ Plant Secretary
Steve Davis ~ Controller
Sue Leppert ~ Accounting Assistant

Conway Springs Office

211 W. Spring
620.456.2211 or 800.287.7905

Vesta Charbonneau ~ Customer Service
LaDonna Erker ~ Customer Service
Brent Swingle ~ C.O. Technician
Dan King ~ Plant Supervisor
Don Phillips ~ Technician
Dan Bender ~ Technician

Business Hours

8:00 AM ~ 5:00 PM Monday ~ Friday
Office Closed Saturday & Sunday
www.havilandtelco.com

For Service After Hours Call:

Haviland Office ~ 800.339.8052
Conway Springs ~ 800.287.7905

Haviland Internet Help Desk Hours

7:00 AM ~ 10:00 PM Monday ~ Friday
7:00 AM ~ 9:00 PM Saturday & Sunday
1.866.704.4268

Congratulations



Television Online?



You've probably seen the TV commercial with Alec Baldwin for 'Hulu' which first aired during Super Bowl XLIII in February. The ad, entitled 'Alec in Huluwood' was intended to humorously reveal the shocking 'secret behind Hulu', claiming it was invented by aliens as an evil plot to destroy the world. We all know it wasn't really created by aliens, but did anyone actually go to the website (www.hulu.com) to see what they were advertising?

Hulu is a website that offers commercial-supported streaming video of TV shows and movies from NBC, Fox, Comedy Central, PBS, USA Network, Bravo, FX, Sci Fi, Sundance, E!, Nick Jr., Disney Channel, Oxygen and more. They are provided in Flash Video format, with some shows and movies being offered in high-definition. A joint venture of NBC Universal, News Corp, and Providence Equity Partners, Hulu was announced in April 2007. They began private testing in October before going public on March 12, 2008. Because they use commercial-supported streaming, Hulu offers LEGAL ways to download and view shows and movies online, unlike services like BitTorrent and LimeWire.

You don't HAVE to subscribe to Hulu to try it out. For full access, however, sign up is required. Signing up is com-

pletely free and comes with several perks, including saving favorites and subscribing to shows. Also, you have a queue that acts like a DVR, saving shows you subscribe to, and you'll be notified when new episodes are added. New episodes of your favorite TV shows are usually available for viewing the morning after they air on television.

Hulu is changing the way we can view television shows and movies. It is free and legal because Hulu acquires the rights to distribute its videos and is supported by advertisers. Videos contain fewer ads than on TV and can be viewed over and over. Whether created by aliens or not, www.hulu.com offers a great way to watch what you want, when you want.

Requirements for Hulu include:

1. Internet Explorer or above, Firefox 1.5 or above OR Safari 2.0 or above.
2. JavaScript and Cookies must be enabled.
3. Adobe Flash Player 9.0 or above
Microsoft Windows WP SP2 or Vista,
Macintosh OS X or Linux.

In addition you'll need an internet connection with sufficient bandwidth. Our Standard (6 MEG) and Premium (12 MEG) services provide ample speeds for Hulu, however if you are on the Basic (384K) speed, you might not be able to buffer or view any of the content.

Phone and DSL Late Notices/Disconnects



Haviland Telephone Company bills, which include telephone and internet services, are due on the 15th of each month. Any bills that have not been paid by the 15th generate a late notice to remind customers that their bill is past due. Also indicated in the late notice is the date that services will be temporarily disconnected. If payment is not received by the date indicated and no other arrangements for payment have been made, all phone and/or DSL services will be suspended until payment is made. There is a charge to have services reconnected.

To avoid costly reconnect charges, Haviland Telephone Company has several ways in which you can pay your bill. They include:

Bank Deduct – Automatic - Your amount due will be withdrawn from your bank account automatically on the 10th of each month. When the 10th falls on a weekend or holiday, your payment will be drafted the following business day.

Credit Card – You Authorize - Each month you can go online and review your bill. While in your account choose the PAY BILL option to process your payment.

Credit Card – Automatic - Your amount due will be charged to your Credit Card account automatically on the 15th of each month. When the 15th falls on a weekend or holiday, your card will be processed the following business day.

Credit Card – By Phone - Call our Haviland office at 1-800-339-8052 to make a one-time Credit Card payment by phone.

Postal Mail - Send a check or money order through the mail in the envelope provided with your bill. Please remember to include the bill stub to assure payment is posted correctly.

In Person - Drop your payment off at one of our two office locations in Haviland or Conway Springs. We have drop boxes at both locations for after-hour convenience.

If you have any questions or concerns regarding your bill, please contact one of our Customer Service Representatives at 800-339-8052 (Haviland Office) or 800-287-7905 (Conway Office).

There were two sophomores taking Organic Chemistry at Duke University who did well on all of the quizzes, midterms, labs, etc. Going into the final exam, they had solid "A's." The two friends were confident going into the final and decided to go up to University of Virginia to a party the weekend before, even though their Chemistry final was on Monday. They ended up staying longer than planned, and didn't make it back until early Monday morning. They found their professor after the exam and explained to him why they had missed it. They told him that they went up to Virginia for the weekend, planing to come back in time to study, but had a flat tire on the way back, didn't have a spare and couldn't get help, so they were late getting back to campus. The professor thought this over and agreed that they could make up the final on the following day. The two friends were relieved. They studied that night and went in the next day to take the exam. The professor placed them in separate rooms, handed each of them a test booklet and told them to begin. They looked at the first problem, which was about free radical formation and was worth 5 points. "This is going to be easy" they thought, until they turned the page. It said: (95 points) "Which tire?"

After Graduating, David moved away from home to study at a University. His first letter home read:

Dear Father,

Univer\$ity i\$ really great. I am making lot\$ of friend\$ and \$tudying very hard. I \$imply can't think of anything I need, \$o if you would like, you can ju\$t \$end me a card, a\$ I would love to hear from you.

Love, Your \$on.

Here is the response he got:

Dear David,

I kNOW that astroNOMy, ecoNOMics, and oceaNOgraphy are eNOugh to keep even an hoNOr student busy. Do NOT forget that the pursuit of kNOWLEDge is a NOble task, and you can never study eNOugh.

Love, Dad

Abbreviated Dialing

Did you know that you can call into your local service provider by dialing only 3 numbers? In the Haviland Telephone service area, the abbreviated phone number 611 has been set up as a direct line to the phone company. By dialing 611 from your landline phone, you can report any troubles, pay your bill, order additional lines, speak to customer service and much more.

Other abbreviated phone numbers in our area:

211-United Way 411- Directory Assistance 511-
Kansas Highway & Weather Info 611- Haviland
Telephone Company 711- Kansas Relay Center
811- Dig Safe 911- Emergency Services

Some 'Sites to See'

www.mapquest.com- Get Directions Online
www.worldsoffun.com - KS City Theme Park
www.couponmountain.com - Coupons Online
www.bhg.com - Better Homes & Gardens Online

DSL Services at Haviland Telephone

Basic DSL - 384k Speed - \$29.95/mo

Standard DSL - 6Meg Speed - \$49.95/mo

Premium DSL - 12Meg Speed - \$59.95/mo

These services are available with Haviland Telephone landline phone service. There are one time fees of \$49.50 for modem purchase and \$49.50 installation to get started. Also, each of these services come with a 1 year contract. If DSL is disconnected for any reason within the first 12 months, a \$99 early termination fee applies.

DSL w/o Phone - 6Meg Speed - \$69.95/mo

This service is available in our service area if you do not have or want a landline phone. There are one time fees of \$49.50 for modem purchase and \$49.50 installation to get started. Also, this service comes with a 1 year contract. If DSL is disconnected for any reason within the first 12 months, a \$292 early termination fee applies.