

On Line With...

HTC

Haviland Telephone Company

A Publication of Haviland Telephone Company, INC.

Vol.13 Issue 3

March 2011

HTC's Lifeline Awareness Month

Access to local emergency services and community resources is vital to all Kansans. For some, a local landline phone can be the difference between social connection and complete isolation.

Haviland Telephone wants residents to "stay connected" and is reaching out to those who need phone service but can't afford it. During the months of March and April, Haviland Telephone is promoting the Lifeline and Link Up America Programs which offer discounts to help residents gain access to basic local telephone service. This program is made possible by the Kansas Corporation Commission (KCC), the state agency in charge of regulating the rates and services of telephone companies.

The basic concept of the programs is simple: Lifeline provides discounts on monthly telephone charges in Kansas up to \$17.77 per month, and Link Up America initiates telephone service by paying one-half of the installation fees. HTC's hookup fees are currently \$24. If you qualify, Link Up will pay \$12 of this cost. Link Up does NOT cover any costs of wiring inside your home and can only be used for the initial hookup.

The Universal Service Administrative Company, the federal entity responsible for administering the funds that pay for Lifeline and Link Up, annually completes a study of Lifeline participation in each state. Accord-

...continued on back



Connecting the World

Haviland Office

104 N Main, Haviland

620-862-5211 or 800-339-8052

Conway Springs Office

211 W. Spring

620-456-2211 or 800-287-7905

Office Hours:

Monday - Friday 8:00 AM - 5:00 PM

Office Closed Saturday,

Sunday and Holidays

www.havilandtelco.com

For Service After Hours Call:

Haviland Office - 800-339-8052

Conway Springs - 800-287-7905

If you receive any of the following, you are eligible for Lifeline

Food Stamps

General Assistance

Supplemental Security Income

Temp. Assistance to Families

Medicaid

Free School Lunch Program

Head Start *must meet income standard*

United Tribes Food Dist. Program

Call one of our offices for more qualifying programs

Number in Household

1

2

3

4

5

6

7

8

Each add'l person

Maximum Annual Income

\$16,245

\$21,855

\$27,465

\$33,075

\$38,685

\$44,295

\$49,905

\$55,515

Add \$5,610

Coming this month:
Our NEW
and IMPROVED
website!
www.havilandtelco.com

...continued from front
ing to their recent estimates, 10-20% of Kansas households are eligible for the program, but only 5% of Haviland Telephone residential customers are currently participating. In an effort to increase awareness about the program, Haviland Telephone Company will give new and existing customers NOT CURRENTLY on the Lifeline program a one-time promotional credit of \$17.77 on their account upon approval for the Lifeline program. This credit is in addition to the discount provided by the program, essentially doubling the first month's savings. Applicants must reside in the Haviland Telephone service area and complete the application process on or before April 29th, 2011 in order to qualify for this one-time promotional credit. The one-time credit will be applied to the first billing cycle following approval.

If you have questions about Lifeline, Link Up or qualifying requirements please call Sandy at 800-339-8052 or Vesta at 800-287-7905.

Notice of Proposed Rate Increase

As you may be aware, Haviland Telephone Company, Inc. has recently upgraded its rural telephone plant and installed fiber to the premises making an additional investment of \$1,000,000.

The Kansas Telecommunications Act of 1996 authorized rural telephone companies to increase their basic local exchange rates up to \$1.50 per month in any one year. Haviland plans to raise its two rate groups beginning April 1st, 2011, as follows:

Present Rates:

<i>Residence</i>	<i>Business</i>
\$15.75	\$18.75

Proposed Rates:

<i>Residence</i>	<i>Business</i>
\$16.25	\$19.25

K.S.A. 66-207(b) requires Haviland to provide each subscriber notice of the proposed rate increase and to inform you that you can petition the Kansas Corporation Commission (785-271-3100) to determine the reasonableness of the proposed rates. If 15% or more of our subscribers protest the proposed rate increase, the Commission will be required to initiate an investigation.

The proposed increase will take effect April 1st.

High School Seniors Please Read!

Haviland Telephone Company scholarship applications are available on our website:

www.havilandtelco.com
as well as at your local area high schools. These applications need to be returned to your high school office (dates may vary by school).

In addition to the HTC scholarship, applications for the Primo scholarship are available online. These applications need to be turned into Diane Thompson at the Haviland office by March 15th.

Please call Diane at 800-339-8052 with any questions.

JUST FOR FUN

STA4NCE

See if you can solve these puzzles. Each one represents a word or phrase. For example, the answer to the puzzle above is: 4 IN STANCE. For Instance. Good Luck!

1. **BLOOD WATER**

2. **Gun Junior**

3. **NO WAYS IT WAYS**

4. **DOX DOX**

5. **SAFE SORRY**

9					3			
		3						
4	8	6			2			
	6		1			9		3
	3	7		4			6	
2		9			6		1	
			3			7	2	6
						3		
			5					4

Sudoku Challenge
Using numbers 1-9 fill in the blanks so that each row and column have one of each digit. Each 3x3 square must also contain numbers 1-9. For Answers to this puzzle, visit www.havilandtelco.com.