



ON LINE WITH...

A Publication of Haviland Telephone Company, INC.

Vol. 12 Issue 3 March 2010

Lifeline/Linkup

2009 Poverty Level Guidelines Extended

Lifeline is a service for low income households that helps pay some of the costs of a local phone bill. Those who qualify receive discounts on their basic local telephone service. The total lifeline discounts for qualifying households is currently \$17.77/month.

In order to qualify for lifeline, a customer must participate in one of the following: food stamps, general assistance, supplemental security income (SSI), Temporary Assistance to Needy Families (TAR), Medicaid, United Tribes Food Distribution Program, BIA General Assistance, Tribally Administered Temporary Assistance for Needy Families (TANF), Head Start (only those meeting its income qualifying standard), Free School Lunch Program OR have an Annual Household Income at or below 150% of the federal poverty level guidelines (see table).

The U.S. Department of Health and Human Services has extended the 2009 Federal Poverty Level Guidelines until at least March 1st of this year. This is to prevent a reduction in eligibility, as the annual average Consumer Price Index has decreased from the 2009 figures. Some households that qualified under 2009's guidelines would not qualify if the current figures were published. (For more information please visit the Kansas Corporation Commission website at www.kcc.state.ks.us)

Link-Up helps pay the hookup charge for telephone service. This federally funded program pays some of the cost of installing local service in your home if you are currently without telephone services. Haviland Telephone Company's hookup fees are currently \$24. If you qualify, Link-Up will pay \$12 of this cost. Link-Up does NOT cover any costs of wiring inside your home and can only be used for the initial hookup.

To verify your eligibility for Lifeline/Link-Up services, you will need to complete the Lifeline application, have a copy of your assistance program ID card or appropriate documents issued by the administering agency OR a copy of your most recent Federal or State Individual Income Tax Return. For more information, questions regarding Lifeline/Linkup, or to see if you qualify call Sandy at 800-339-8052.

2009 Federal Poverty Level Guidelines

Persons in Household	Annual Household Income No Higher Than:
1	\$16,245
2	\$21,855
3	\$27,465
4	\$33,075
5	\$38,685
6	\$44,295
7	\$49,905
Each Add'l Person:	\$5,610



Haviland Telephone Company

Gene Morris ~ President

Haviland Office

104 N Main, Haviland

620.862.5211 or 800.339.8052

Mark Wade ~ General Manager

Jayne Thompson ~ Admin. Assistant

Millie Hannan ~ Customer Service

Jayci Arredondo ~ Customer Service

Sandy Erwin ~ Billing Coordinator

Kay Lewis ~ Data Processor

Dwight Smitherman ~ C.O. Supervisor

Alvin DeGarmo ~ Construction Supervisor

Bobby Long ~ Technician

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Sabrina Freeman ~ Plant Secretary

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Vesta Charbonneau ~ Customer Service

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Dan King ~ Plant Supervisor

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Office Hours:

Monday ~ Friday 8:00AM~5:00PM

Office Closed Saturday, Sunday and Holidays

www.havilandytelco.com

For Service After Hours Call:

Haviland Office ~ 800.339.8052

Conway Springs ~ 800.287.7905



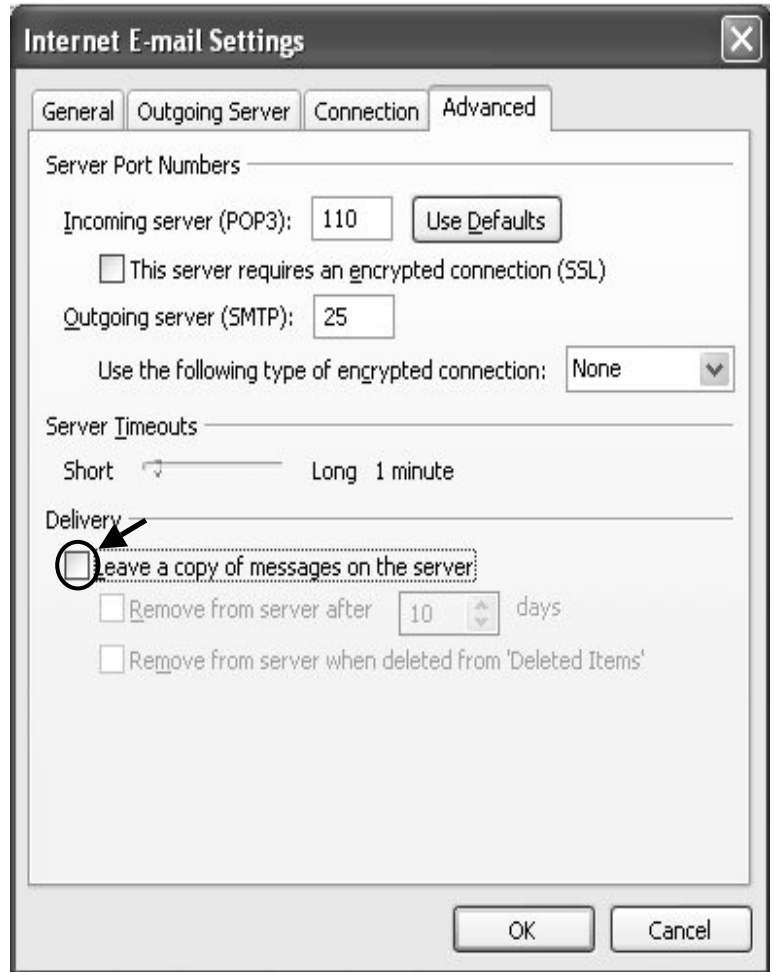
Email Cleanup: Keeping Our Server Clean

To help keep our server clean, we ask our customers with Havilandtelco email accounts to periodically clean out their inboxes in the web mail. To do this, you will need to go to www.havilandtelco.com and sign into your web mail account with your username and password (Login is located on the left hand side of the page). Once you are in the inbox, we would ask that you delete the messages there. You will then need to click on 'Inbox Trash' on the left side of the screen and repeat the process of deleting the messages there as well.

We also ask that our customers set up their Outlook Express or Office Outlook accounts so that it will automatically remove emails off the server once you have downloaded them to your computer. Instructions on how to set that up are as follows:

OUTLOOK EXPRESS: In Outlook go to 'TOOLS' then click 'ACCOUNTS'; click on the 'MAIL' tab, find your account and double click on it to open up the properties. Click on the 'ADVANCED' tab and take the checkmark OUT of 'leave copy of message on the server'.

OFFICE OUTLOOK: In Office Outlook go to 'TOOLS' then to 'EMAIL ACCOUNTS' then to 'VIEW OR CHANGE EXISTING EMAIL ACCOUNTS', then click next. Find your email account in the list and click 'CHANGE'. You will then want to click on 'MORE SETTINGS'. When 'MORE SETTINGS' opens up go to the 'ADVANCED' tab and take the check mark OUT of 'leave copy of message on the server'.



				3	1	5	9	
4		3						
9			6				1	3
	2	4			8		5	
6		9		1		7		4
	5		7			2	3	
3	7				5			2
						8		9
	9	8	2	4				

Sudoku Challenge

Using numbers 1-9 fill in the blank spaces so that each row and column have one of each digit. Each 3x3 square must also contain numbers 1-9. For Answers to this puzzle, visit www.havilandtelco.com.

FUN TIMES

See if you can solve these puzzles. Each one represents a word or phrase. For example, the answer to the first puzzle is: 4 IN STANCE: For Instance. Good Luck!

① STA4NCE

② REST
YOUR

③ A
MAT

④ Funny Funny
Words Words
Words Words

⑤ C Yourself
Yourself
Yourself
Yourself

⑥ jack

⑦ UR
TIME

⑧ WHAT
MUST

⑨ T
P WORLD R
I

⑩ BAD wolf

Answers: 1. For Instance; 2. Your Under Arrest; 3. Matinee; 4. Too Funny For Words; 5. See For Yourself; 6. Jack In The Box; 7. You Are On Time; 8. What Goes Up Must Come Down; 9. Trip Around The World; 10. Big Bad Wolf.