Haviland Telephone Company

A Publication of Haviland Telephone Company, INC.

Vol.13 |ssue 6

June 2011

Call Feature Of The Month



Smart Telemarketer Shield gives you screening options including:

Block Unwanted Calls (including calls from telemarketers)

Recognize Family and Friends

Pre-select Numbers to Block

Smart Telemarketer Shield is a call feature that gives you more control over who calls you. Haviland Telephone Marketing Coordinator, Diane Thompson, has been using the service for about a month. She



states, "We signed up with the Do-Not-Call Registry at our house, but we were still getting calls from organizations asking for donations, and from credit card companies wanting to sell us additional services. The Smart Telemarketer Shield has stopped these calls."

How it works

When someone calls you, they will get the following message:

"The number your have reached does not accept calls from telemarketers or private callers.

If you are a telemarketer, please place this number on your Do Not Call list and hang up now. If you are not a telemarketer, please press "1" to reveal your caller id information and your call will be completed. Otherwise, hang up."

Callers will hear the message the first time that they call you after the feature is turned on, after that, the feature 'learns' that they are an accepted number. If you receive a call from a number you do not wish to receive calls from in the future, simply dial *96 after hanging up, and the number will be added to your blocked numbers list. Further calls from that number will not be allowed.

To manage your block list, dial *95. This will direct you to an automated system where you can manually add or remove numbers from your blocked call list.

Smart Telemarketer Shield is \$1.95/month. However, Haviland Telephone Company is offering a free month trial if you add this call feature in the month of June. Call today to start your free trial.

Tryitart



Haviland Office
104 N Main, Haviland
620-862-5211 or 800-339-8052
Conway Springs Office
211 W. Spring
620-456-2211 or 800-287-7905
Office Hours:

Monday - Friday 8:00 AM - 5:00 PM Office Closed Saturday, Sunday and Holidays www.havilandtelco.com

For Service After Hours Call: Haviland Office - 800-339-8052 Conway Springs - 800-287-7905

Find us on

facebook

Be the FIRST!

The first 15 existing DSL customers to 'like' us on Facebook will be entered in a drawing to win 1 month free internet service! For more details, visit our Facebook page.

Cabinet In Rural Sawyer Takes A Hit Scholarship Winners



Around the 16th of April, 2011 one of our cabinets in rural Sawyer was knocked over. Luckily, service was not disrupted at the time. However, several days later, 18-20 customers were withservice for

about 8 hours while our technicians worked to fix the cabinet. If you have any information about this incident, please call our Haviland office at 800-339-8052.

Register for E-bill

Sign up for paperless billing, and receive \$1 off your monthly phone bill.

We would like to extend our congratulations to the 2011 Haviland Telephone Company Scholarship winners:

> -Argonia-Ali Brewster -Conway Springs-Jessica Ebenkamp -Kiowa County-Jamie Larsh -Norwich-Megan Vangieson -Skyline -Rosena Startzman

Statement of Nondiscrimination

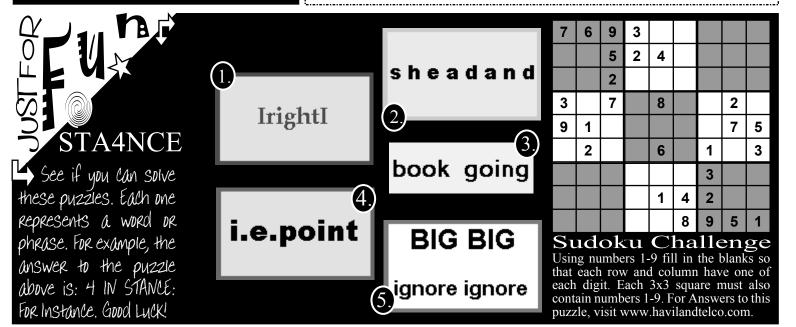
In accordance with Federal law and the U.S. Department of Agriculture's policy, this institution is prohibited from discriminating on the basis of race, color, national origin, sex, religion, age, or disability (Not all prohibited bases apply to all programs).

To file a complaint of discrimination, write USDA Director, Office of Civil Rights, Room 326-W, Whitten Building, 1400 Independence Avenue, SW, Washington, DC 20250-9410, or call 202-720 5964 (voice or TDD). USDA is an equal opportunity provider and employer.

Reduce Telemarketing Calls. Register your home or mobile phone with the **Do-Not-Call Registry**.

Call 1-888-382-1222 or visit: www.donotcall.gov for details.

Add Smart Telemarketer Shield (see front) to further reduce the amount of unwanted calls on your home phone.



"On Line With..." is owned by HTC, and published for the benefit of the customers of I