



On Line With... Haviland Telephone Company

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Haviland Telephone Company

Gene Morris ~ President

Haviland Office

104 N. Main, Haviland
620.862.5211 or 800.339.8052

Mark Wade ~ General Manager
Jayne Thompson ~ Administrative Assistant
Millie Hannan ~ Customer Service
Jayci Arredondo ~ Customer Service
Sandy Erwin ~ Billing Coordinator
Kay Lewis ~ Data Processor
Dwight Smitherman ~ C.O. Supervisor
Alvin Degarmo ~ Construction Supervisor
Bobby Long ~ Technician
Steve Lewis ~ Technician
Ryan Oren ~ Technician
Sabrina Freeman ~ Plant Secretary
Sue Leppert ~ Accounting Assistant

Conway Springs Office

211 W. Spring
620.456.2211 or 800.287.7905

Vesta Charbonneau ~ Customer Service
LaDonna Erker ~ Customer Service
Brent Swingle ~ C.O. Technician
Dan King ~ Plant Supervisor
Don Phillips ~ Technician
Dan Bender ~ Technician

Business Hours

8:00 AM ~ 5:00 PM Monday ~ Friday
Office Closed Saturday & Sunday
www.havilandtelco.com

For Service After Hours Call:

Haviland Office ~ 800.339.8052
Conway Springs ~ 800.287.7905

Haviland Internet Help Desk Hours

7:00 AM ~ 10:00 PM Monday ~ Friday
7:00 AM ~ 9:00 PM Saturday & Sunday
1.866.704.4268

Summer Fun!



Google Your Way To A Great Vacation

Want to plan a summer trip? Let the internet help you plan it. Whether you need a place to stay that accommodates animals or fun places to go with the kids, the best place to start is at your computer.

You can start planning your trip by searching for a destination. Google (www.google.com) has a great search engine to help you get started. Simply type in what kind of place you want to visit and let Google find places to fit your needs. For example, if you are looking for a historic Bed and Breakfast in Kansas, simply type that into the search box. You can also search for things like 'largest wooden roller coaster', 'KOA campsites', or any number of other targets for your trip.

If you have a destination already in mind, you can use Google to help find things to do around that area. For example, if you know you want to visit Oklahoma City, you could type 'things to do in Oklahoma City' into the search box and find thousands of exciting attractions in or around the city. You can also search for different places to eat, hotels that accommodate animals or coupons to help save money on the trip. The possibilities are endless.

Once you find a destination and some exciting things to do, your next stop should be a mapping site such as www.mapquest.com. With this website you can print off directions to and from any destination. If you pre-

book a hotel, print off turn-by-turn directions from your house to the hotel. You can also print off directions from the hotel to anywhere you want to visit on the trip (specific restaurants, theme parks etc.).

If you have decided to fly to your destination, check out sites like www.cheapflights.com, www.expedia.com, www.orbitz.com or use Google to find other sites like these. By using these sites, you can usually get good deals on airline tickets, as well as hotels and car rentals. They also have the added benefit of booking all three at once to save time and money.

When you've decided where you're going and how you're going to get there, it would be a good idea to head back to www.google.com to search packing and organizing tips. If you've got younger kids, search for ideas on how to keep them entertained such as games to play in the car or what you can pack in a 'travel bag' that's easily accessible to them. The more organizing you can do before the trip, the better off you'll be.

With a little planning ahead you can save time, money and frantic last minute packing. Let the internet help you get organized and plan the best summer vacation possible. Haviland Telephone Company offers 3 affordable DSL speeds. For information, call one of our offices at 800-339-8052 (Haviland Office) or 800-287-7905 (Conway Office).

Attention: Customer's using online bill pay through your bank.

Online bill payment is a convenient way to pay your bills. Haviland Telephone Company would ask that, if paying your bill this way, please reference your telephone number as your account number. By doing this, your phone number will be on the check that is mailed to us. Since payments are posted by phone number rather than member number, this cuts down on the margin of error. We appreciate convenience of online bill payment and would like to do everything possible to serve you better. For other convenient ways to pay your bill please feel free to check out our E-Bill options at www.havilandtelco.com.



I had been doing Tech Support for Hewlett-Packard's DeskJet division for about a month, when I had a customer call with a problem I just couldn't solve. She could not print yellow. All the other colors would print fine, which truly baffled me because the only true colors are cyan, magenta, and yellow. For instance, green is a combination of cyan and yellow, but green printed fine. Every color of the rainbow printed fine except for yellow. I had the customer change ink cartridges. I had the customer delete and reinstall the drivers. Nothing worked. I asked my coworkers for help; they offered no new ideas. After over two hours of troubleshooting, I was about to tell the customer to send the printer in to us for repair when she asked quietly, "Should I try printing on a piece of white paper instead of this yellow paper?"

**Congratulations to the
2009 Haviland Telephone Company
Scholarship Winners**

Heather Christensen - Haviland

Cameron Reece - Skyline

Shelby Adams - Argonia

Ben Henson - Norwich

Statement of Nondiscrimination

In accordance with Federal law and the U.S. Department of Agriculture's policy, this institution is prohibited from discriminating on the basis of race, color, national origin, sex, religion, age, or disability. (Not all prohibited bases apply to all programs). To file a complaint of discrimination, write USDA Director, Office of Civil Rights, Room 326-W, Whitten Building, 1400 Independence Avenue, SW, Washington, DC 20250-9410, or call 202-720 5964 (voice or TDD). USDA is an equal opportunity provider and employer.

Just a Reminder:

Bills are due on the 15th of each month. We pre-bill each month. This means the bill you receive around the first of June is for services for the month of June, with the exception of toll calls. Toll charges usually show up on your bill about 1 month behind.

Some 'Sites to See'

www.diapers.com - Everything For Baby

www.scz.org- Sedgwick County Zoo Online

www.znehauntedlearning.com - Crafts for Kids

www.kansassampler.com - Kansas Paraphernalia

DSL Services at Haviland Telephone

Basic DSL - 384k Speed - \$29.95/mo

Standard DSL - 6Meg Speed - \$49.95/mo

Premium DSL - 12Meg Speed - \$59.95/mo

These services are available with Haviland Telephone landline phone service. There are one time fees of \$49.50 for modem purchase and \$49.50 installation to get started. Also, each of these services come with a 1 year contract. If DSL is disconnected for any reason within the first 12 months, a \$99 early termination fee applies.

DSL w/o Phone - 6Meg Speed - \$69.95/mo

This service is available in our service area if you do not have or want a landline phone. There are one time fees of \$49.50 for modem purchase and \$49.50 installation to get started. Also, this service comes with a 1 year contract. If DSL is disconnected for any reason within the first 12 months, a \$292 early termination fee applies.