

On Line With...

Haviland Telephone Company, Inc.

A PUBLICATION OF HAVILAND TELEPHONE COMPANY, INC.

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How Greensburg Tornado Affected Us

The May 4 tornado has affected Haviland Telephone Company in many ways. The company suffered no damage or loss of buildings or property. Many of our customers lost homes, farm buildings, implements, and their personal possessions. Customers in other parts of Kiowa County were untouched. Remote equipment locations were without power for up to three days. However, no customer was without service, with the exception of those who lost their homes.

By the end of the first week, Haviland Telephone Company employees has worked nearly 100 hours of overtime. Employees from the Conway Spring exchange arrived May 7 to assist in emergency efforts. Emergency response teams had requested approximately 100 phone and fax lines, and dozens of internet connections. Haviland Telephone Company employees accomplished three months worth of work in ten days.

Haviland Telephone Company also established Wi-Fi Hot Spots throughout Haviland and Mullinville. Current Hot Spots are: Mullinville School Gym, Haviland Hardware, Hockett Auditorium at Barclay College, and Haviland Telephone Company.

Haviland Telephone Company has temporarily postponed any non-emergent business. There will be a one-day delay for single-line troubles and the waiting listing for high-speed DSL internet is rapidly growing. Please, be patient as we attempt to resume normal work schedules.

Haviland Telephone Company employees send thoughts and prayers to all May 4 tornado victims.

HAVILAND TELEPHONE COMPANY

104 N. Main, Haviland

620-862-5211 or 800-339-8052

Gene Morris, President

Haviland Office

Mark Wade, General Manager

Millie Hannan, Customer Service

Leanna Borst, Customer Service

Sandy Erwin, Billing Coordinator

Kay Lewis, Data Processor

Dwight Smitherman, C. O. Supervisor

Alvin DeGarmo, Construction Supervisor

Bobby Long, Technician

Tommy Bunce, Technician

Sabrina Freeman, Plant Sec.

Steve Davis, Controller

Sue Leppert, Accountant Asst.

Conway Springs Office

211 W. Spring

620-456-2211 or 800-287-7905

Dan King, Outside Plant Supervisor

Brent Swingle, Central Office Technician

Vesta Charbonneau, Customer Service

LaDonna Erker, Customer Service

Don Phillips, Technician

Dan Bender, Technician

BUSINESS HOURS

8:00 am to 5:00 pm Monday-Friday

Office Closed Saturday and Sunday

www.havilandtelco.com

For service after hours call:

Haviland Office, 800-339-8052

Conway Springs, 800-287-7905

Haviland Internet Help Desk Hours:

Monday thru Friday - 8 a.m. to 7 p.m.

Sat. 1 p.m. - 5:00 p.m. & Sun. Office Closed

1.866.704.4268

Kiowa Co. Local Calling

To aid in relief effort, Haviland Telephone Company has temporarily eliminated long distance charges between Haviland and Mullinville. All calls will be 7-digit numbers.

We have also began to seek support for full 2-way, county-wide local calling, as Kiowa County Government offices and employees are widely displaced. AT&T has agreed to our request to eliminate long distance charges for a minimum of 30 days. Businesses using 10-10 dial around will not be affected by this change. Currently, the KCC has not issued any formal ruling for this change.

1-800-DIG-SAFE

As summer begins, outdoor projects begin. Please remember there is a chance of cutting a phone line when digging. Kansas One-Call has made calling even easier. Just dial 811. Other options are www.kansasonecall.com or dial 1-800-DIG-SAFE. Please DIG SAFE!

Other Information

If you would like more information about the May 4 Greensburg tornado, check out the following websites: www.kansas.com, www.kwch.com, www.kake.com, or www.kiowacountysignal.com. Our neighboring telephone company, KanOkla, is hosting www.greensburgtwiester.com. Dea Corns from Greensburg is gathering information. The website will contain a directory for all Haviland and Mullinville customer, as well as Greensburg customers and cell phone numbers the public wishes to post.

For a current directory of businesses from Greensburg and Mullinville, visit www.havilandtelco.com. Haviland Telephone Company will update the website as new businesses, government agencies, and volunteer organizations become available.

Local newspapers will also have coverage.

New Phone Listings for Kiowa County

<u>Name & Address</u>	<u>Phone</u>
Allison, Farrell 308 N. Emporia Haviland	862-5266
Fleener, Amanda 308 N. Pratt Haviland	862-5491
Greensburg Family Practice 512 N. Kingman Haviland	862-7741
Greensburg State Bank C/O 104 N. Main Haviland	862-7771
Greiner, Louise E. 407 W. Cottonwood Haviland	862-5841
Haviland Clinic 106 N. Main Haviland	862-5431
Haviland Clinic 106 N. Main Haviland	862-5451
Haviland Clinic 106 N. Main Haviland	862-5471
Iroquois Center For Human Development 101 E. Cherry Haviland	862-7775
Iroquois Center For Human Development 101 E. Cherry Haviland	862-7776
Kansas Drivers License Hockett Auditorium at Barclay College	862-7750
Kansas United Methodist Disaster Relief Methodist Church Haviland	862-5422
Morton, Irma 410 E. Chestnut Haviland	862-5300
Salvation Army Hocket Aud. Coach Office Haviland	862-7790
Stone, Misty 509 N. Wichita Haviland	862-5652
Sutton, Billie & Sharon 402 N. Lawrence Haviland	862-5838
Trummel, Mark & Dana 201 E. Sycamore Lot 4 Haviland	862-5302
Wedel, Wesley W. 311 N. Main Haviland	862-7164
Yost, Harlin 321 N. Main Rm 2 Haviland	862-5630
Kiowa Co Attorney 2 W. Hwy 400 Mullinville	548-2500
Kiowa Co Attorney 2 W. Hwy 400 Mullinville	548-2501
Kiowa Co Attorney - Fax 2 W. Hwy 400 Mullinville	548-2502
Kiowa Co District Court 2 W. Hwy 400 Mullinville	548-2451
Kiowa Co District Court 2 W. Hwy 400 Mullinville	548-2450
Kiowa County Appraiser 200 S. Main Mullinville	548-2455
Kiowa County Clerk 200 S. Main Mullinville	548-2456
Kiowa County Treasurer 200 S. Main Mullinville	548-2453
Register Of Deeds 200 S. Main Mullinville	548-2454
Shelter Mullinville High School Gym 200 S. Main Mullinville	548-2444
Shelter Mullinville High School Gym 200 S. Main Mullinville	548-2445
United Way Haviland City Hall	862-7747

These listings will be updated on our website: www.havilandtelco.com. Telephone directories are available at the Haviland Telephone Co. office, 104 North Main, for those who have become new inhabitants of the Haviland area. We are also accepting donations of area-wide phones books, new or used. Please drop them by the office. Haviland Telephone Co. welcomes the new members of our community.