A Publication of Haviland Telephone Company, INC.

The Great Debate: Landline VS Wireless

Sure, wireless phones offer you convenience, letting you talk from virtually any location. However, in our rural communities, cell phone reliability is sketchy at best. They just can't provide all the advantages or dependability of landline phones. Continue reading for a few reasons why a landline phone is irreplaceable.

Landline phone service gives you:

- **RELIABILITY-** You can count on constant connections, even during power outages.
- · **SAFETY-** 911 operators receive your exact address automatically when you call.
- **COST SAVINGS-** Enjoy unlimited local calling without having to worry about minutes or extra charges. In addition to free local calling, HTC also has several long distance plans to choose from. Choose the one that best fits your calling needs for maximum savings. Additionally, having a landline phone qualifies you for cheaper DSL.
- **DEPENDABLE QUALITY-** When was the last time your landline phone dropped an important call?
- **DIRECTORY LISTINGS-** You need a landline phone to have your number listed in the telephone directory.
- LOCAL CUSTOMER SERVICE- When you call Haviland Telephone, you talk to an employee in either our Haviland or Conway Springs office. If your phone is not working, our guys can usually come to you and fix it within 24 hours.

Of course, landline phone service is just one of many things you can count on from Haviland Telephone. We are, and always will be, committed to keeping you connected with expanding services, and to building strong relationships with those in our community. If you have questions about how to get the most out of your landline phone, call one of our offices at 800-339-8052 or 800-287-7905.

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Haviland Office 104 N Main, Haviland 620-862-5211 or 800-339-8052 Conway Springs Office 211 W. Spring 620-456-2211 or 800-287-7905 Office Hours:

Monday - Friday 8:00 AM - 5:00 PM Office Closed Saturday, Sunday and Holidays www.havilandtelco.com

For Service After Hours Call: Haviland Office - 800-339-8052 Conway Springs - 800-287-7905

Coming In July! 18 Meg DSL

Watch this newsletter for more details or visit us online at www.havilandtelco.com.

Find us on:

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Congratulations to **Hannah Glass** of Conway Springs. She won our free month DSL give-away just by liking us on Facebook. Help us get 100 'likes' and you could be a winner too!

Kansas One Call Call Kansas One Call BEFORE you dig. 1-800-DIG-SAFE It's The LAW!

Most people know to call Kansas One Call (KOC) when they need to replace septic lines or install a storm shelter. But did you know you also need to call before planting a tree or landscaping your yard? How about installing a fence or deck? Whether you're planning on doing it yourself or hiring a professional, any project that requires digging, requires a call to (KOC). Digging without calling can disrupt service to an entire neighborhood, harm you and those around you, and potentially result in fines and repair costs.

Underground utility companies and other operators are required by law to be paying members of the KOC system, and cannot locate any lines without a locate ticket. Calling KOC before every digging job gets your underground utility lines marked for free and helps prevent undesirable consequences.

Kansas law also requires that KOC be contacted at least 3 business days before digging is to begin. Locate requests can be made 24 hours a day 7 days a week. Filing your locate request on the weekend does not change the effective start date of the ticket, you will still have to wait 3 business days before digging. Emergency locate tickets can be granted if there is a danger to life, health or property which requires immediate correction. However, providing a misrepresentation of an emergency excavation can result in fines and penalties.

Locate ticket requests can also be submitted online at: www.kansasonecall.com. You can check the status of a ticket, read tips on digging safely, learn more about when to contact Dig Safe and view the entire Kansas One Call docket on their web site. Remember, calling One Call is not just a safety precaution, it's the law.

To request a locate ticket, visit **www.kansasonecall.com** or dial **8-1-1** from your landline phone.

Call Feature Of The Month: Basic Voicemail Package

With basic voicemail, you can enjoy:

- Call Forward AND Call Forward Busy Features to Voicemail
- Indicator light (only on phones with this feature)
- Stutter Dial Tone when you have a message
- 12 Minutes of storage

This voicemail package is free, everyday!

Call one of our offices to get your

voicemail package TODAY!!!

Haviland Telephone Company
Will be CLOSED
Monday, July 4th
To observe Independence day.
Have a safe and happy holiday!

