

Call Kansas One Call BEFORE you dig. It's The LAW!

Planting a tree or shrub? Installing a fence or deck? Whether you're planning on doing it yourself or hiring a professional, any project that requires digging, requires a call to Kansas One Call (KOC). Digging without calling can disrupt service to an entire neighborhood, harm you and those around you, and potentially result in fines and repair costs.

Underground utility companies and other operators are required by law to be paying members of the KOC system, and cannot locate any lines without a locate ticket. Calling KOC before every digging job gets underground utility vour lines marked for free and helps prevent undesirable consequences.

Kansas law also requires that KOC be contacted at least 3 business days before digging is to begin. Lo- precaution, it's the law.

cate requests can be made 24 hours a day 7 days a week. Filing your locate request on the weekend does not change the effective start date of the ticket, you will still have to wait 3 business days before digging. Emergency locate tickets can be granted if there is a danger to life, health or property which requires immediate correction. However, providing a misrepresentation of an emergency excavation can result in fines and penalties.

Locate ticket requests can also be submitted online at :

www.kansasonecall.com. You can check the status of a ticket, read tips on digging safely, learn more about when or how to contact Dig Safe and view the entire Kansas One Call docket at the website as well. Remember. calling One Call is not just a safety

104 N Main, Haviland 620.862.5211 or 800.339.8052 Mark Wade ~ General Manager Jayne Thompson ~ Admin. Assistant Millie Hannan ~ Customer Service Jayci Arredondo ~ Customer Service Sandy Erwin ~ Billing Coordinator Kay Lewis ~ Data Processor Dwight Smitherman ~ C.O. Supervisor Bobby Long ~ Technician Steve Lewis ~ Technician Ryan Oren ~ Technician Sabrina Freeman ~ Plant Secretary Lori Larsh ~ Accounting Manager Sue Leppert ~ Accounting Assistant **Conway Springs Office** 211 W. Spring 620.456.2211 or 800.287.7905 Vesta Charbonneau ~ Customer Service LaDonna Erker ~ Customer Service Brent Swingle ~ C.O. Technician Dan King ~ Plant Supervisor Don Phillips ~ Technician Dan Bender ~ Technician **Office Hours:** Monday ~ Friday 8:00AM~5:00PM Office Closed Saturday, Sunday and Holidays www.havilandtelco.com For Service After Hours Call: Haviland Office ~ 800.339.8052 Conway Springs ~ 800.287.7905

Haviland Telephone Company

Gene Morris ~ President Haviland Office



## Know what's below: what the flags' color means:

Yellow	Gas, oil, steam, petroleum or gaseous materials	Orange	Communication, alarm or signal lines, cable or conduit
Pink	Temporary survey markings	Blue	Potable water
Red	Electric power lines, cables, conduit and lighting cables	Purple	Reclaimed water, irrigation and slurry lines
White	Proposed excavation	Green	Sewer and drain

## Alvin DeGarmo Retires

Construction Supervisor and technician Alvin DeGarmo has retired. Alvin began working for Haviland Telephone Company on October 25th 1993. His retirement on June 30th was just 4 months short of 18 years with us. Haviland Telephone Company would like thank Alvin and wish him a happy retirement.

Alvin ~ Your hard work and expertise will be greatly missed.



Check out these local websites:

www.kloudbusters.org www.dayfuneralhome.info www.rsfurniture-carpet.com www.kisermfg.net www.homeagainseniorliving.com www.hfcstudentministries.shutterfly.com www.havilandtelco.com/~saltys www.springviewmanorinc.com www.newellautomotive.com www.farrarusa.com

## <u>Notice to Customers</u> <u>Using Online Bill Pay:</u>

Online bill payment is a convenient way to pay your bills. Haviland Telephone Company would ask that, if paying your bill this way, please reference your telephone number as your account number. When you pay a bill through your bank with online bill payment, your bank sends us a check. By using your phone number as the account number, you will ensure that it is on the check that is mailed to us. Since payments are posted by phone number rather than member number, this cuts down on the margin of error. We appreciate the convenience of online bill payment and would like to do everything possible to serve you better. For other convenient ways to pay your bill please feel free to check out our E-Bill options at:

www.havilandtelco.com.

Haviland Telephone Company Will be CLOSED:

Monday July 5th, 2010

To observe Independence Day. Have a safe and happy holiday!



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