



# On Line With...

Volume 15 | January | 2013

ARGONIA  
CITY LIMIT



Haviland Office  
P.O. Box 308

104 North Main  
Haviland KS, 67059

Local: 620.862.5211

Toll Free: 1.800.339.8052

Fax: 620.862.5204

## Our DSL Packages Compared What a Difference 8 Meg Makes

When deciding what DSL package is right for your home or business, you should consider the number and types of devices you will be using and the types of information you will be accessing online. When recommending a DSL package, we like to offer these general guidelines:

**Information-Only Use:** Many households use their Internet connection to check their email and obtain general information from news, weather, shopping and social media sites. Our Basic 768kbps connection (starting at \$29.95 per month) is suitable for this type of household. Occasional downloading (opening files from a website or email attachment) or uploading (putting a file onto a website or loading onto an email) may require a little more patience than with our packages, but is possible.

**Entertainment Use:** Our Standard 8 Mbps package (starting at \$49.95 per month) is our most popular because it makes accessing video content and other large files fast and easy. Popular services such as Netflix® offer unlimited video-on-demand for \$8 per month. Their subscribers can logon to their website from various devices, locate a TV show or movie, and start watching the program within seconds of selection. Part of what makes the process so easy is having a fast and reliable Internet connection to load the information without delay. As wi-fi capable devices such as smart phones, smart TVs, gaming systems and tablet computers gain in popularity, faster Internet connection speeds allow multiple users to get online without bogging each other down.

**High Volume Use:** Faster Internet connection speeds are needed as the number of users and the volume of information accessed online increases. We also offer 14 Mbps and 20 Mbps packages to customers who find our 8 Mbps service does not meet their needs. Small businesses, households that do a lot of online gaming, and households that rely heavily on Internet streaming for information and entertainment purposes commonly choose these speeds.

**Still not sure which is right for you?** We invite you to contact one of our local offices, where one of our customer service representatives can assist you.

**Special offer for current 768k customers.** Between now and the end of February, Haviland Telephone is offering its Basic 768kbps customers a chance to experience faster speeds first hand. These customers may have already noticed the faster speeds, and should have received a special mailing with the details of the offer. Customers who want to keep the faster speeds after February just need to contact our office to officially upgrade.

COATS

CULLISON  
CITY LIMIT

ISABEL  
1887-1987

MULLINVILLE  
CITY LIMIT

NASHVILLE  
CITY LIMIT

NORWICH

RIVERDALE

SAWYER

WILMORE

www.havilandtelconews.com

Conway Springs Office  
P.O. Box 277

211 West Spring

Conway Springs KS, 67031

Local: 620.456.2211

Toll Free: 1.800.287.7905

Fax: 620.456.2120



# How Do You Want Your Bill?

With our new billing system in place, we now have several billing delivery options for our customers. You can choose one or more delivery methods to meet your needs.

**Paper Statement by Mail.** As always, you can get a paper copy through the mail. A pre-addressed return envelope is included to help you remit your payment by mail if you desire.

**eBill Online Billing Access.** This option is for those of you who want to pay your bill online, manage your recurring payments, or have access to your billing history. You will need to register on our new eBill system, even if you subscribed to online billing with our previous system. With this option, you will receive an email that alerts you your statement is ready, and the email will include the statement amount due. You will need to log on to the eBill portion of our website to make payment or view your bill. Visit [www.havilandtelco.com/ebill](http://www.havilandtelco.com/ebill) to register today.

**NEW - Digital Copy of Statement by eMail.** With this option, we will send you a notice that your bill is ready. The email will include PDF version of your bill as an attachment. In contrast to our eBill system, you do not have to sign into our website to see your bill or the amount due. Contact our office and ask for bills by EMAIL.

**NEW - Large Print Statements.** If you find the tiny print on billing statements hard to read, then give our office a call and ask for a LARGE PRINT statement format. No matter how you receive your statement - paper, eBill access or digital eMail copy - your statement will be in a larger, easier to read print style.

**Paperless Billing Discount.** We will continue to offer our \$1 per month eBill-Only Discount for customers who forgo a paper bill and choose our eMail and/or eBill options.

## *Haviland Telephone Office Schedule*

**January Bill Payments Due:**  
January 15

**Have a safe and happy  
New Year!**

We will be closed  
Tuesday, January 1st.

***Congratulations to the winners of  
our Open House Drawings!***

**Haviland Office:**

Annette Tucker - Poinsettia  
Karen Conner - Poinsettia

**Conway Springs Office:**

Ira Bonebright - Poinsettia  
Diane Miller - Norfolk Pine

***Congratulations to the winners of  
Conway Springs Santa Day  
Drawings!***

Kade Carver and Maddie Koester

## *Just For Fun!*

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SHOWS

STUPID STUPID  
STUPID STUPID

FUNNY FUNNY  
WORDS WORDS  
WORDS WORDS

MORAL



Connecting The World