

On Line With...

# Haviland Telephone Company, Inc.

A PUBLICATION OF HAVILAND TELEPHONE COMPANY, INC.

VOL. 8 ISSUE 1 Jan. 2006

Have you been  
tricked into  
switching your  
long  
distance?

Call  
today!



No tricks!  
No gimmicks!  
No hidden charges!

Haviland Telephone is offering  
in your area:

- One Bill
- Local Customer Service
- Competitive Long Distance Rates
- Free to switch!

All from a company you trust—

**Haviland Telephone!**

**1-800-339-8052**

#### **HAVILAND TELEPHONE COMPANY**

**106 N. Main, Haviland**

**620-862-5211 or 800-339-8052**

Gene Morris, President

#### **Haviland Office**

Mark Wade, General Manager

Millie Hannan, Customer Service

Stacey Hosheit, Customer Service

Sandy Erwin, Billing Coordinator

Kay Lewis, Data Processor

Kristina Steinle, Administrative Assistant

Dwight Smitherman, C. O. Supervisor

Alvin DeGarmo, Construction Supervisor

Bobby Long, Technician

Jay Adams, Technician

Steve Davis, Operations Accountant

Sue Leppert, Accountant Asst.

Georgianna Nusz, Director of PR,

Marketing and Economic Development

#### **Conway Springs Office**

211 W. Spring

620-456-2211 or 800-287-7905

Dan King, Outside Plant Supervisor

Brent Swingle, Central Office Technician

Vesta Charbonneau, Customer Service

LaDonna Erker, Customer Service

Don Phillips, Technician

Dan Bender, Technician

#### **BUSINESS HOURS**

8:00 am to 5:00 pm Monday-Friday

Office Closed Saturday and Sunday

[www.havilandtelco.com](http://www.havilandtelco.com)

#### **For service after hours call:**

Haviland Office, 800-339-8052

or Conway Springs, 800-287-7905

#### **Haviland Internet Help Desk Hours:**

Monday thru Friday - 8 a.m. to 7 p.m.

Sat. 1 p.m. - 5:00 p.m. & Sun. Office Closed

**1.866.704.4268**

**Yes .... We are at it again!!**

We are increasing our Internet speeds without raising your rates!! Yes....6X Faster then what your basic speed was.

**You NOW have a 1.5 Meg Service!**

**For only \$49.95 a month.**

**Even better! Call in the month of January 2006 and we do the professional install for FREE!**

**You save \$49.50!**

**So take even more advantage of us and call for details today!**

**Haviland Office @ 800.339.8052**

**Conway Springs Office @ 800.287.7905**

**Certain restrictions apply. Offer good January 2006 only!**

## Call Feature of the Month

### Automatic Call Back - \$1.00

\*66 Automatically redials the last busy number you dialed. If the last telephone number that you called was busy, this feature will monitor the line for 30 minutes and automatically redial that telephone number in an attempt to establish the call. Your phone will ring a double ring when the call is established. Pick up your receiver and the call will be placed. Call our offices at 800.339.8052 or 800.287.7905.

---

### What you need to know before you call Help Desk

- 1) First try restarting your computer
- 2) Your user name
- 3) Your pass word
- 4) Your e-mail address
- 5) Your Computer model
- 6) What Browser (Microsoft Internet Explorer, Netscape or ect.)
- 7) What operating system (Windows 2000, Mac OS X, ect.)
- 8) Write down error message
- 9) Call 1.866.704.4268 for Help Desk

---

### Notice to Customers:

Effective December 31, 2005, the charge for you to change your long distance service provider, commonly referred as a presubscribed primary interexchange carrier (PIC), will increase from \$5.00 to \$5.50. The PIC Change Charge recovers the cost to manually process your change in long distance provider. This change is a result of new pricing regulations put in place by the Federal Communications Commission.



### Internet Technical Support

1.866.704.4268

Monday thur Friday - 8 am to 7 pm

Sat. 1 pm - 5 pm

Sunday Office Close

## Comments From Our Customers

Haviland Telephone Company, Inc.  
We would like to thank you for the recent donation for the Danville Altar Society Thanksgiving Dinner Raffle.  
Danville Altar Society

---

### HTC Classifieds:

**7 Cent a Minute Long Distance** - Local company now has rates as low as 7 cents a minute with a \$7.95 a month charge. For complete details call 1.800.339.8052

**Free Long Distance Codes** - With Haviland long distance service, you may select a code for making long distance calls. This value-added service is free with HTC Long Distance service. Call today for details at 1.800.339.8052

**Unlimited Local Internet Access** - Step into the future and connect to the world for only \$20.00 a month. Free Spam and Virus Protection with your e-mail service. High-Speed DSL Service also available. Call 1.800.339.8052 for more information.

**800 Numbers** - Would you like for your family and friends to call you all year around. Then you need a 800 number. It is charged to your phone bill and you only pay for the minutes when it is used. Call 1.800.339.8052 and sign up today.

**Prepaid Calling Cards** - We have 90 minute prepaid calling card for \$8.50. Very handy to carry when you travel.

Haviland Telephone Company has been serving the people of South Central Kansas with a high level of service for over fifty years. Conway Springs, Argonia, Norwich, Riverdale, Coats, Cullison, Haviland, Wilmore, Mullinville, Nashville, Isabel and Sawyer residents have learned to depend on Haviland Telephone Company. With local service, Caller ID, Long Distance, Internet, and now high-speed Broadband, our customers have learned to depend on us. Haviland Telephone Company.... a neighborhood company, helping the communities we serve prosper.