



On Line With...

Volume 15 | February | 2013

Haviland Telephone Scholarship Opportunities



The Haviland Telephone Company 2013 Scholarship application season has begun. This year, Haviland will be providing six \$250 scholarships to students in our service areas. Eligible candidates will compete against other eligible candidates from their high school. The Company will also make one at-large scholarship available to home-

schooled students or those students not attending one of the high schools covered by the scholarship program. Preference for this scholarship is given to students pursuing careers relating to telecommunications, technology, or applied sciences. Application deadline is April 5.

In addition, students may also apply for one of five \$500.00 scholarship offered through Haviland Telephone Company from PRIMO (Public Relations Independent Marketing Organization). PRIMO is an organization that was founded in 1992 that consists of the marketing and public relations employees of independent telecommunications companies across Kansas. Although the applications must be submitted to our location, Haviland Telephone does not get to select any of the five winners. The top three applications will be forwarded to PRIMO for final selection. Preference for this scholarship is given to students choosing Marketing, Public Relations, or a telecommunications related field. Applications are due to Haviland Telephone by March 22, 2013.

Any high school senior or undergraduate student with a parent or guardian who currently has Haviland Telephone or GMAXX as a service provider is eligible for these scholarships.

Application materials may be obtained at a Haviland Telephone office, on the company website at www.havilandtelconews.com, or by calling our office at 800-339-8052.

ARGONIA
CITY LIMIT



Haviland Office
P.O. Box 308
104 North Main
Haviland KS, 67059
Local: 620.862.5211
Toll Free: 1.800.339.8052
Fax: 620.862.5204

COATS

CULLISON
CITY LIMIT

ISABEL
1887-1987

MULLINVILLE
CITY LIMIT

NASHVILLE
CITY LIMIT

SPEED

NORWICH

RIVERDALE

SAWYER

WILMORE



Conway Springs Office
P.O. Box 277
211 West Spring
Conway Springs KS, 67031
Local: 620.456.2211
Toll Free: 1.800.287.7905
Fax: 620.456.2120

www.havilandtelconews.com

Promotions Ending

Several ongoing promotional offers that Haviland Telephone has been running will be coming to an end as of February 28th.

Advantage Plus Package customers.

Our Advantage Plus 3 Year DSL Packages will be coming to an end effective February 28th. Current subscribers to these packages should have received a special mailing detailing what changes to expect, along with a mail-in form. If you received a mail-in form, please be sure to send it back to us or email your preferences to marketing@havilandtelco.com to ensure no disruptions in your services. Accounts that have not notified us of their preferences will be defaulted to our Haviland 12 cent plan for long distance, with no caller ID or call waiting.

If you have any questions or comments you can call one of our offices or email us at the above listed email address.

Special offer for current 768k customers.

Towards the end of December, Haviland Telephone began offering its Basic 768kbps customers a chance to experience faster speeds first hand. We also sent out a special mailing to these customers with the details of the offer. This offer will also be ending effective February 28th. Customer's that want to keep the faster speeds just need to contact our office to officially upgrade. Billing will be effective March 1st. If you decide not to upgrade, you will not see any changes in your billing.

Kansas Relay Center

Kansas Relay Center (KRC) is a public service which guarantees all citizens access to prompt, professional and accurate communication through the telephone. Consumers of these specialized services, can communicate on the telephone via TTY/TDD, Voice Carry Over (VCO), Hearing Carry Over (HCO), Speech-to-Speech, Spanish-to-Spanish (STS) and Captioned Telephone.

The KRC also offers specialized services for individuals with speech disabilities and for Spanish speaking residents. Captioned Telephone is also available and ideal for people with hearing loss who are able to speak for themselves.

All services are available 24 hours a day, seven days a week. Consumers may place relay calls to English and Spanish speaking persons within Kansas, across the US and even internationally. By law, each conversation is handled with strict confidentiality. There is no charge to access KRC.

Please note that 7-1-1 is not an emergency center. In the case of an emergency, you should dial 9-1-1 directly. The Americans with Disabilities Act (ADA) requires that 911 centers have a TTY and be prepared to handle emergency calls placed in this manner.

To place a call using Kansas Relay Center, dial 7-1-1 or dial one of the following toll free numbers:

TTY/Voice: 1-800-766-3777

Spanish: 1-866-305-1343

Speech-to-Speech: 1-866-305-1344

Spanish STS: 1-866-305-1345

Customer Service Information:

1-866-735-2957 V/TTY

9107 Bluebonnet Centre Blvd.

Baton Rouge, LA 70809

Email:

ksrelay@hamiltonrelay.com

Web: www.hamiltonrelay.com

Upcoming Changes To 'On Line With...' Newsletter

Beginning in March, our newsletter "On Line With..." will no longer be coming to you via your monthly bill. Instead, we will be producing a quarterly, 4 page newsletter that will be mailed directly to each of our customers.

Keep a look out for the new format! You should receive your first quarterly newsletter around mid-March.

Haviland Telephone Office Schedule

February Bill Payments Due:
February 15

Disconnect Date: February 26
Offices will be closed February 18
in honor of President's Day.

Just For Fun!

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BELT HITTING

GIFIREN