## On Line With...

## Haviland Telephone Company, Inc.

A PUBLICATION OF HAVILAND TELEPHONE COMPANY, INC.

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# How about a little "oooh, ahhh" factor in your High-speed Internet service?

#### HAVILAND TELEPHONE COMPANY 106 N. Main, Haviland 620-862-5211 or 800-339-8052

Gene Morris, President

**Haviland Office** 

Mark Wade, General Manager
Millie Hannan, Customer Service
Stacey Hosheit, Customer Service
Sandy Erwin, Billing Coordinater
Kay Lewis, Data Processor
Kristina Steinle, Administrative Assistant
Dwight Smitherman, C. O. Supervisor
Alvin DeGarmo, Construction Supervisor
Bobby Long, Technician
Jay Adams, Technician
Steve Davis, Operations Accountant
Sue Leppert, Accountant Asst.
Georgianna Nusz, Director of PR,
Marketing and Economic Development

#### **Conway Springs Office**

211 W. Spring
620-456-2211 or 800-287-7905
Dan King, Outside Plant Supervisor
Brent Swingle, Central Office Technician
Vesta Charbonneau, Customer Service
LaDonna Erker, Customer Service
Don Phillips, Technician
Dan Bender, Technician
BUSINESS HOURS

8:00 am to 5:00 pm Monday-Friday Office Closed Saturday and Sunday

www.havilandtelco.com

For service after hours call:

Haviland Office, 800-339-8052 or Conway Springs, 800-287-7905

**Haviland Internet Help Desk Hours:** 

Monday thru Friday - 8 a.m. to 7 p.m. Sat. 1 p.m. - 5:00 p.m. & Sun. Office Closed 1.866.704.4268 We have increased our DSL Internet speeds without raising the rates!! Yes....6X Faster then what our basic speed was.

We NOW offer a 1.5 Meg Service! For only \$49.95 a month. So take advantage and call today!

Haviland Office @ 800.339.8052 Conway Springs Office @ 800.287.7905 Certain restrictions apply.

#### You Can Control Telephone Calls From Solicitors

The National Do Not Call Registry, managed by the Federal Trade Commission (FTC) the nations consumer protection agency, gives you an opportunity to limit the telemarketing calls you receive. After you place your telephone number on the Registry, most telemarketers will be required to remove your number from their call lists and may not call you. However, you may still receive calls from political organizations, charities, telephone surveyors, or companies with which you have an existing business relationship.

You can register by calling toll-free, 1-888-382-1222 (TTY 1-866-290-4236), from the number you wish to register. You may also go to <a href="www.donotcall.gov">www.donotcall.gov</a> if you have a working e-mail address. Registration is free.

You can read more about the national Do Not Call Registry at the FTC (<u>www.ftc.gov</u>) or the Federal Communications Commission, Consumer Bureau (<u>www.fcc.gov/cib</u>).

### Call Feature of the Month

#### **Anonymous Call Rejection - \$1.00**

\*77 This feature enables you to reject anonymous calls made to your number. If a person is calling you with an anonymous phone number, this feature will automatically refuse their call. One drawback to this feature is if someone is calling from a pay phone or cellular phone, the call may not reach you. Some anonymous calls from cellular phones or pay phones will come through. Call our offices at 800.339.8052 or 800.287.7905.

## Moving? Please plan ahead!

If a move is in your future, please plan ahead with your telephone and Internet services. Many times subscribers will call our office when they are ready for their service to begin in their new home. This makes a difficult situation for our office personnel, outside plant workers, and you who are moving. Please be sure to give us at least one weekís notice so your move can be scheduled. Itís difficult to coordinate a move in just a few hours.

We don't want your service interrupted, and we want to provide you with best service possible at all times.



Internet Technical Support 1.866.704.4268

Monday thur Friday - 8 am to 7 pm

Sat. 1 pm - 5 pm

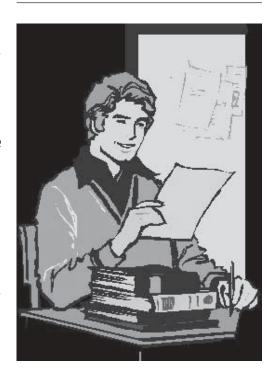
**Sunday Office Close** 

# Conway Springs Chamber Santa Day

Winners of the \$50 Savings Bonds: Haley Smith

&

Amanda Smith Haviland Telephone sponsored the two \$50 Savings Bonds.



Attention High School Seniors of Haviland, Conway Springs, Norwich, Argonia and Skyline High School.

The 2006 Haviland Telephone Company Scholarship applications will be mailed to area schools by mid-February.

Haviland Telephone Company has been serving the people of South Central Kansas with a high level of service for over fifty years. Conway Springs, Argonia, Norwich, Riverdale, Coats, Cullison, Haviland, Wilmore, Mullinville, Nashville, Isabel and Sawyer residents have learned to depend on Haviland Telephone Company. With local service, Caller ID, Long Distance, Internet, and now high-speed Broadband, our customers have learned to depend on us. Haviland Telephone Company.... a neighborhood company, helping the communities we serve prosper.