

# On Line With...

# HTC

Haviland Telephone Company

A Publication of Haviland Telephone Company, INC.

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## 2011 Coming To A Close

Another year is almost over, providing opportunity to reflect on the past year and the things we value most. At Haviland Telephone, we reflect on how we provide our customers with premium products and services and how we support our local communities.

We know your household's need for fast, reliable internet is constantly expanding. The amount of products and services that require a high quality internet connection and fast download speeds are ever increasing. Because it is important to us that you always have access to high quality services that meet your needs, HTC introduced its 18 Meg internet service this year. Consequently, we are proud to say that Haviland Telephone customers have access to the fastest internet speeds available anywhere in rural south central Kansas.

We also know how important rural life is to our customers. We choose to live in our small communities because of the values and relationships they support. In 2011, Haviland Telephone continued its tradition of supporting local community events, school activities, and local organizations through donations, scholarships, and sponsorships. New this year, Haviland Telephone rolled out its Facebook page and News site. On these sites, you will not only find the latest information on our services and promotions, but you will also find *your* local weather, *your* community website links, and a calendar featuring events in *your* communities.

Thank you for choosing Haviland Telephone Company as your telephone and internet provider. From all of us at Haviland Telephone, we wish you a blessed Christmas and a prosperous New Year.

## Facebook Giveaway

'Tis the season to be jolly, and HTC wants to spread a little extra Holiday cheer. We are having a Facebook Christmas giveaway that includes a Kindle Fire and two LG Wi-Fi ready Blu-ray players. Three easy ways to enter, three great prizes to give away.

### To Enter:

1. 'Like' us on Facebook (if you already 'like' us, your name is already entered into the drawing). Good for 1 entry.
2. Comment on our page. Writing on our wall, or commenting on one of our posts will get you 2 more entries.
3. 'Like' one of our posts for 1 additional entry.

So find us on Facebook and give us some feedback. Number of entries per person (not household) is limited to 15. You must be an HTC customer to be eligible for the drawing. We will draw 3 winning names on Monday, December 19th and winners will be notified that same day. Prizes may be picked up at our Haviland office, or we can mail them to you in time for Christmas.



Haviland Office

104 N Main, Haviland  
620-862-5211 or 800-339-8052

Conway Springs Office

211 W. Spring

620-456-2211 or 800-287-7905

Office Hours:

Monday - Friday 8:00 AM - 5:00 PM

Office Closed Saturday,

Sunday and Holidays

[www.havilandtelco.com](http://www.havilandtelco.com)

**For Service After Hours Call:**

Haviland Office - 800-339-8052

Conway Springs - 800-287-7905

### Find us on the web!

Visit [www.havilandtelconews.com](http://www.havilandtelconews.com) for news and updates as well as community links, your local forecast and events calendar.

Visit

[www.facebook.com/havilandtelco](http://www.facebook.com/havilandtelco) for more news and community events.

If you know of upcoming events that we don't have listed, let us know so we can get them posted.

## Attention High School Seniors:

Visit  
[www.havilandtelconews.com](http://www.havilandtelconews.com)  
and click on Scholarships  
to see the latest scholar-  
ship opportunities  
through Haviland  
Telephone.

## Reduce Telemarketing Calls

Register your home or mobile  
phone with the **Do-Not-Call  
Registry**.

Call **1-888-382-1222** or visit:  
**[www.donotcall.gov](http://www.donotcall.gov)** for details.

Also, add Smart Telemarketer  
Shield to further reduce the  
amount of unwanted calls on  
your home phone. STS is only  
\$1.95/month.

## Open House

Haviland Telephone Company's  
annual open house will be:

**Wednesday  
December 7th  
9:00 AM - 12:00 PM**

Join us at one of our offices in  
Haviland or Conway Springs for  
coffee, punch and goodies. And  
don't forget to sign up to win  
prizes.

### Copyright Infringement

Copyright owners take alleged infringements seriously. Since we are an Internet provider, we occasionally get notified by a copyright owner that one of our customers is transmitting an illegal copy of a movie. Please, note that our Acceptable Use Policy explicitly prohibits illegal activity. The copyright owner could subpoena your name and address, as well as proof that you were the customer sending or receiving protected material. If illegal copies of materials are suspected to reside on your computer, the copyright owner could obtain a search warrant to have the computer seized. Do you really want to risk this to save the price of a DVD? Keep in mind, if you are downloading a movie, TV show, music, book or games that you did not pay for, more than likely it is an illegal download.

### Universal Service Funds

Our customers pay only a fraction of the cost to implement and maintain the network that makes local calling, 911, in-coming and out-going long distance calls, and high-speed Internet possible. The Federal Universal Service Fund and the Kansas Universal Service Fund draw money from other phone customers to help provide these services in areas where it isn't economical to provide these services based only on local customer revenues. Costs are higher in rural areas mostly because of 1) large distances from switching equipment to customers, and 2) very low population density. Generally, more urban areas in Kansas support our services, and more populated states support Kansas. Phone bills would run over \$100 per month higher without these programs.

### HTC Equipment

Haviland Telephone Company would like to remind its customers that cabinets and peds located in our rural areas are property of HTC. We would ask that you not use this equipment for any purpose. Tampering with the cabinets or peds can cause interference of rural phone service.

**JUST FOR FUN**  
**STA4NCE**  
See if you can solve  
these puzzles. Each one  
represents a word or  
phrase. For example, the  
answer to the puzzle  
above is: 4 IN STANCE.  
For Instance. Good Luck!

①  
**CYCLE  
CYCLE  
CYCLE**

②  
**123456789  
US**

**na fish**  
**na**

④  
**T \_ R N**

⑤  
**cof fee**

5			3					
2								6
		6	2	7	8			
	2				7	3	5	
		9				7		
	8	4	5				6	
			6	2	9	8		
1								3
					1			9

### Sudoku Challenge

Using numbers 1-9 fill in the blanks so  
that each row and column have one of  
each digit. Each 3x3 square must also  
contain numbers 1-9. For Answers to this  
puzzle, visit [www.havilandtelco.com](http://www.havilandtelco.com).