



ON LINE WITH...

A Publication of Haviland Telephone Company, INC.

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Haviland Telephone Company

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Office Hours:

Monday ~ Friday 8:00AM~5:00PM

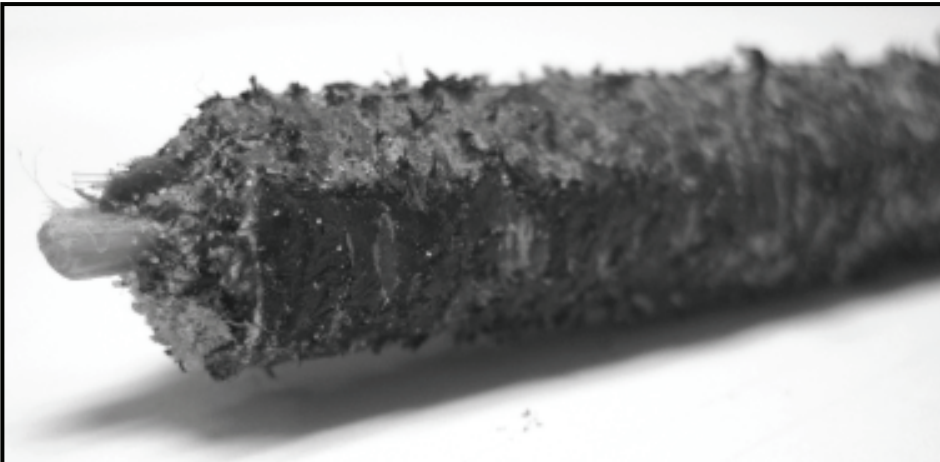
Office Closed Saturday, Sunday and Holidays

www.havilandtelco.com

For Service After Hours Call:

Haviland Office ~ 800.339.8052

Conway Springs ~ 800.287.7905



Clockwise from top left: Close up of one end where cable was chewed completely through. Brent Swingle (left) and Bobby Long work on splicing the cable. Brent Swingle (front) and Bobby Long work on splicing the cable in a work tent. Dan King (left) and Ryan Oren prepare the cable for splicing.

Nashville Fiber Cut

On February 22nd small, underground rodents chewed through one of our fiber optic cables between the towns of Isabel and Nashville. Nashville residents were without phone and DSL, while our East exchanges, Argonia, Conway Springs, Norwich and Riverdale were without DSL services.

With the cut being underground, finding the exact location took several steps. First, a signal was sent down the line to determine approximately how far down the line the cut occurred. Once a general location was established, the next step was to use a locator to find the live end of the line. This was accomplished with the same device our guys use to locate a

line when any digging is to be done. Next, the guys dug where the locator indicated the cut was. Once the live end of the line was found, the guys had to find the other end and then begin the process of temporarily splicing the cable.

A temporary splice is a solution that allows us to restore services to our customers in a timely manner. A permanent splice is done at a later time when all the necessary tools and equipment are ready and at a time that will disrupt as few customers as possible (usually late at night).

Five technicians worked just over 12 hours to locate the cut, find the loose ends and temporarily splice the cable.

Top: Total taxes paid by HTC in past years. Bottom: Taxes HTC paid to each county for 2009.

2003 - \$327,462	2004 - \$411,270
2005 - \$604,353	2006 - \$648,260
2007 - \$756,276	2008 - \$773,557

COUNTY	TAXES PAID
Barber County	\$39,893.18
Comanche County	\$4,4701.80
Harper County	\$4,412.35
Kingman County	\$89,383.83
Kiowa County	\$219,766.58
Pratt County	\$112,623.22
Segwick County	\$2,111.67
Sumner County	\$303,112.62
Total	\$816,005.25

FUN TIMES

8				3				7
				8	4	1		
		6			1	8		4
3	6				9			
		1				9		
			8				3	6
5		8	1			7		
		2	5	9				
1				7				9

Sudoku Challenge

Using numbers 1-9 fill in the blank spaces so that each row and column have one of each digit. Each 3x3 square must also contain numbers 1-9. For Answers to this puzzle, visit www.havilandtelco.com.

2009 Property Taxes

Each year, Haviland Telephone Company pays property taxes on cable, switching equipment, vehicles, buildings, furniture, and the company's ability to generate revenue.

For property taxes, HTC is assessed at the State level, not by the local county assessor. We are required to file a comprehensive report annually to the Kansas Department of Revenue, including location, original book value, and type of all assets by Township. This report covers all financial data, and many operating details.

The Department of Revenue then looks at the total company situation: total as-

sets, age of assets, change in status from last assessment, anticipated change and ability to generate revenue. This includes everything from vehicles and buildings to cables and services. We even have to pay taxes on our Long Distance operation. Although there is no physical asset or property tied to it, our Long Distance services have the ability to generate revenue. HTC is assigned a valuation by the Department of Revenue, then assessed at 33% times the local mil rate levy. Much of the local taxes this generates goes right back into our public schools.

FREE Basic Voicemail Package

We have a new voicemail package featuring:

Call Forward AND Call Forward Busy Features

Indicator light (only on phones with this feature)

Stutter Dial Tone when you have a message

12 Minutes of storage

This package is **FREE** with any basic phone service.

Call one of our offices with any questions or to get your **free voicemail package TODAY!!!**

IMPORTANT NOTICE TO ALL OUR CUSTOMERS: DIGGING? CALL: 1-800-DIG-SAFE IT'S THE LAW

Putting in a fence and need to dig holes for the posts? Planting a tree or garden? Have an emergency and need to dig up your septic tank? Pick up the phone before you pick up the shovel! Call Kansas One-Call at 811 or 1-800-DIG-SAFE. Calling Kansas One-Call is the law if you are going to be doing **any kind of digging for any reason**. It is free to you to have lines or cables located. If you do not call and end up cutting a line or cable, the cost of repairing is up to you and can get very pricey. You'll need to provide the best location details you can, often the street or legal description of where you'll be working; when you'll be working; and what type of work you'll be doing. You need to call at least 3 days before work is scheduled to begin.

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