



On Line With...

Haviland Telephone Company

A Publication of Haviland Telephone Company, INC.

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Haviland Telephone Company

Gene Morris ~ President

Haviland Office

104 N. Main, Haviland
620.862.5211 or 800.339.8052

Mark Wade ~ General Manager
Jayne Thompson ~ Administrative Assistant
Millie Hannan ~ Customer Service
Jayci Arredondo ~ Customer Service
Sandy Erwin ~ Billing Coordinator
Kay Lewis ~ Data Processor
Dwight Smitherman ~ C.O. Supervisor
Alvin Degarmo ~ Construction Supervisor
Bobby Long ~ Technician
Steve Lewis ~ Technician
Ryan Oren ~ Technician
Sabrina Freeman ~ Plant Secretary
Steve Davis ~ Controller
Sue Leppert ~ Accounting Assistant

Conway Springs Office

211 W. Spring
620.456.2211 or 800.287.7905

Vesta Charbonneau ~ Customer Service
LaDonna Erker ~ Customer Service
Brent Swingle ~ C.O. Technician
Dan King ~ Plant Supervisor
Don Phillips ~ Technician
Dan Bender ~ Technician

Business Hours

8:00 AM ~ 5:00 PM Monday ~ Friday
Office Closed Saturday & Sunday
www.havilandtelco.com

For Service After Hours Call:

Haviland Office ~ 800.339.8052
Conway Springs ~ 800.287.7905

Haviland Internet Help Desk Hours

7:00 AM ~ 10:00 PM Monday ~ Friday
7:00 AM ~ 9:00 PM Saturday & Sunday
1.866.704.4268



2008 Property Taxes

When it comes to property taxes, financial data, and many operating details.

individuals are not the only ones hit hard. Each year, Haviland Telephone Company pays property taxes on cable, switching equipment, vehicles, buildings, furniture, and the companies ability to generate revenue. An example of a companies ability to generate revenue would be our long distance operation. HTC pays property taxes on our ability to generate revenue through long distance with no assets or physical property.

The Department of Revenue then looks at the total company situation: total assets, age of assets, ability to generate revenue, change in status from last assessment, and anticipated change. Much of the local taxes this generates goes to the public schools.

For property taxes, HTC is assessed at the State level, not by the local county assessor. We are required to file a comprehensive report annually to the Kansas Department of Revenue, including location, original book value, and type of all assets by Township. This report covers all

To the right are taxes HTC paid to each county for 2008. Below are total taxes paid by HTC in past years.

County	Taxes Paid
Barber County	\$37,817.84
Comanche County	\$42,376.26
Harper County	\$4,182.98
Kingman County	\$84,734.12
Kiowa County	\$208,355.81
Pratt County	\$106,764.30
Sedgwick County	\$2,001.74
Sumner County	\$287,344.34
Total	\$773,557.39

2002 - - - \$296,308	2004 - - - \$411,270	2006 - - - \$648,260
2003 - - - \$327,462	2005 - - - \$604,353	2007 - - - \$756,276

Phone Trouble After a Storm

One of the most aggravating things after a storm is to pick up your phone and not have a dial tone. Sometimes the problem is the phone line or a jack, other times it is electrical equipment or just a matter of things not being plugged in properly. With storm season fast approaching, here are some things to keep in mind if you find yourself without phone service.

1. Make sure all phones are plugged into the phone jacks and are on the hook.
2. It is a good idea to unplug cordless phones, computers, modems and other large equipment from the electrical outlet during a storm **or** when there is lightning in the area. The cost to replace a modem that has been 'fried' by lightning is up to the customer.

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Phone Trouble After a Storm Cont...

3. Unplug any cordless phones, answering or fax machines. If any of these have been hit by lightening or has a bad battery and is plugged into a phone jack, NONE of the phones in the house will work. Also, when someone tries to call you, they will get a busy signal. If you have DSL you should still be able to get online.

4. If you have multiple jacks in the house but only one phone that is not working, try plugging that phone into a known working jack to see if the problem is the phone or the jack.

5. If your DSL is not working try rebooting the modem. Many times, the modem needs to be 'reset'. Turn off the modem and your computer and unplug the modem from the electrical outlet for about 30 seconds. Plug the modem back in and turn it on, then turn the computer back on. Wait 2-3 minutes, then try to get online.

6. If you have a phone and your DSL in a double jack, make sure they are plugged into the right ones. Your DSL will work ONLY if it is plugged into the correct outlet.

If you have tried these troubleshooting tips and are still having phone or DSL trouble, please call one of our offices at 800-339-8052 (Haviland office) or 800-287-7905 (Conway Springs office).

Kansas One-Call: 1-800-DIG-SAFE

Putting in a fence and need to dig holes for the posts? Planting a tree or garden? Have an emergency and need to dig up your septic tank? Pick up the phone before you pick up the shovel! Call Kansas One-Call at 811 or 1-800-DIG-SAFE. Calling Kansas One-Call is the law if you are going to be doing **any kind of digging for any reason**. It is free to you to have lines or cables located. If you do not call and end up cutting a line or cable, the cost of repairing is up to you and can get very pricey. You'll need to provide the best location details you can, often the street or legal description of where you'll be working; when you'll be working; and what type of work you'll be doing. You need to call at least 2 days before work is scheduled to begin.

PLEASE DON'T
FORGET TO



CALL BEFORE
YOU DIG!!!

Just a Reminder:

Bills are due on the 15th of each month. We pre-bill each month. This means the bill you receive around the first of April is for services for the month of April, with the exception of toll calls. Toll charges usually show up on your bill about 1 month behind.

Some 'Sites to See'

www.hrbloock.com - File Taxes Online

www.kansasonecall.com - Dig Safe Online

www.paaseastereggs.com - Easter Egg Fun

www.irs.gov - IRS & Tax Information Online



Just For Fun!



A guy stood over his tee shot for what seemed an eternity, looking up, looking down, measuring the distance, figuring the wind direction and speed. He was driving his partner nuts. Finally his exasperated partner says, "What's taking so long? Hit the ball!"

The guy answers, "My wife is up there watching me from the clubhouse. I want to make this a perfect shot."

"Forget it, man," said his partner, "you don't stand a chance of hitting her from here!"

The club secretary was apologetic. "I'm sorry, sir, but we have no time open on the course today."

"Now just a minute," the member rejoined. "What if I told you Prince Andrew and partner wanted a game. Could you find a starting time for them?"

"Yes, of course I would."

"Well, I happen to know that he's in Scotland at the moment, so we'll take his time."

Bill and Ralph step up to the first tee box. Bill says, "Hey, guess what! I got a set of golf clubs for my wife!"

Ralph replies enthusiastically, "What a great trade!"

A man and a friend are playing golf one day at their local golf course. One of the guys is about to chip onto the green when he sees a long funeral procession on the road next to the course. He stops in mid-swing, takes off his golf cap, closes his eyes and bows in prayer. His friend says, "Wow, that is the most thoughtful and touching thing I have ever seen. You truly are a kind man."

The man then replies, "Yeah, well we were married for 35 years."

DSL Services at Haviland Telephone

Basic DSL - 384k Speed - \$29.95/mo

Standard DSL - 6Meg Speed - \$49.95/mo

Premium DSL - 12Meg Speed - \$59.95/mo

These services are available with Haviland Telephone landline phone service. There are one time fees of \$49.50 for modem purchase and \$49.50 installation to get started. Also, each of these services come with a 1 year contract. If DSL is disconnected for any reason within the first 12 months, a \$99 early termination fee applies.

DSL w/o Phone - 6Meg Speed - \$69.95/mo

This service is available in our service area if you do not have or want a landline phone. There are one time fees of \$49.50 for modem purchase and \$49.50 installation to get started. Also, this service comes with a 1 year contract. If DSL is disconnected for any reason within the first 12 months, a \$292 early termination fee applies.